

Έξυπνη κλειδαριά SwitchBot Ultra 3-σε-1 με πίνακα ελέγχου Hub Mini Matter και πληκτρολόγιο Keypad

SwitchBot · EAN 0810150546118

Machine translation from Polski. In case of doubt the manufacturer's original document prevails.

Lock Ultra Touch Combo

User Manual

www.switch-bot.com

V1.0-PL-2503-6 Before using the device, please read this user manual carefully. Package

Contents

Lock Ultra

Lock Ultra Main package Charging cable 3M tape Mounting bracket

A and B

Hex key Decorative frame Magnet Spare Cylinder adapter × 8

× 2 (optional) 3M tape

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Touch keypad Hub Mini with Matter protocol support Parts list

Lock Ultra Touch keypad

Light sensor

Touch keypad Mounting plate Alignment sticker Status bar

Touch keypad Hub Mini with Main package socket (unlock icon, indicator, Matter protocol socket lock icon, low battery icon)

Spare package socket NFC sensor

Bracket Verification zone

Double-sided tape Rubber ring × 2 Triangular opener Mounting Fingerprint cable OK button

LED indicator Lock button

Cover Battery protection

Screw set Push pin for battery Thumbturn knob

Battery CR123A × 2

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Preparation Installation

Hub Mini with Matter protocol Requirements:

Matter ? Smartphone or tablet with Bluetooth version 4.2 or Scan the QR code to newer. obtain the installation video. Pairing/reset button ? The latest version of our app, available for download in the Apple App Store or Google Play Store. Disassembly hole ? SwitchBot account. You can register through Precautions the app or log in directly to your account if you have one. ? Once the battery is depleted, the product will not be able to lock/unlock the door. Regularly check the app or the product indicator for low battery warnings and recharge it promptly. When leaving home, take the key with you to avoid being locked out. ? Lock Ultra Hub Mini devices with Matter protocol support are intended for indoor use only.

Buzzer ? Regular maintenance is recommended, including firmware updates, to ensure functionality and security. System requirements for iOS and Android: <https://support.switch-bot.com/hc/en-us/> Failure to update firmware may cause performance issues.

? If you notice any product malfunction, stop using it immediately and contact our customer service team. 4 5

LED Indicator Touch Keyboard LED Indicator Description ? Character limit for passwords: a password can consist of 6 to 12 characters. Lock Ultra LED Indicator Description The indicator blinks twice in ? Permanent passwords: these passwords never expire until The indicator blinks quickly in The device is ready for red and the backlight Entered 5 times they are deleted. LED Indicator Description green configuration panel blinks twice incorrect password ? Temporary passwords: valid for a set period, Pairing mode/ and two beeps are heard for a maximum of 5 years. The blue indicator blinks updates The indicator blinks slowly in Successfully updated sound ? One-time passwords: valid for a period of 1 to

slowly firmware green, then turns off firmware The indicator blinks in 24 hours. Emergency passwords: help send notifications

A red icon lights up backlight panel and Disassembly warning through our app to the designated user in case of unlocking

The blue and red The addition/update failed of the battery and the device emits Low battery continuous beeping sounds the door using the emergency password. Note: emergency indicator blinks slowly and failed to update two beeping sounds sounds unlocking notifications will be sent only when the touch keyboard

alternately firmware is connected to the SwitchBot Hub.

quickly once successfully sound signal Unlocking with a password ? Anti-peeping technology: before and behind

The indicator blinks once ? Number of supported passwords: It is possible with the correct password to unlock the door, you can

The red indicator blinks Failed to lock/ once in red and the icon configure a maximum of 100 passwords, including a total insert additional, randomly selected digits so that people slowly once unlock unlocking/locking Unable to connect to 90 fixed passwords, temporary passwords, and one-time passwords, and nearby do not see the actual

The red indicator blinks blinks once and a sound is heard the Lock Ultra device there are 10 additional slots for emergency passwords. passwords. You can enter a maximum of 20 digits, which may

slowly Low battery level/errors 2 sound signals To add new passwords after exceeding the password limit include the actual password. It will be necessary to delete existing passwords.

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? False alarms regarding emergency unlocking: to the maximum limit of added cards, it will be necessary Unlocking with a fingerprint Using the battery and its replacement if, while using the anti-peeping technology and entering to remove existing cards. • Number of supported fingerprints: There is

randomly selected digits, the emergency password entered • How to add NFC cards: Follow the instructions the possibility to add a maximum of 100 fingerprints, including Low battery level in the main package

will be recognized by the touch keyboard as an available in our app and place the NFC card near 90 fixed fingerprints and 10 emergency ones. To add when the battery level drops below 20%,

emergency unlock and will send notifications about such the NFC sensor. Do not remove the card until it has been new fingerprints after exceeding the maximum

unlocking. To prevent this, do not enter digits that may successfully added. limit of added fingerprints, it will be necessary to remove Charge the battery.

contain any set emergency password. • Security settings: After 5 failed attempts existing fingerprints. The device will emit sound and visual alarms

to verify the NFC card, the touch keyboard will be • Adding fingerprints: when adding every time the door lock is activated. ? Password security settings: After 5 failed attempts to enter the password, the touch keyboard will be disabled for 1 minute. Another failed attempt will

result in the keyboard being disabled for 5 minutes, and the time it will be disabled will double with each subsequent attempt. The maximum disable time is 24 hours, and each failed attempt after this time will disable the device for another 24 hours.

- Losing the NFC card: in case of losing the NFC card, it is necessary to remove it as soon as possible through our application. The time it will be disabled will double with each subsequent attempt.

Maximum time

Unlocking with an NFC card is 24 hours, and each failed attempt after this

- Number of supported NFC cards: You can add a maximum of 100 NFC cards, including permanent and temporary cards.

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Emergency power mode Replacing the battery in the touch keyboard Hub Mini with Matter protocol support

When the battery level in the main pack When the battery is low, a red battery icon will appear, Press the button located on the top of the Hub Mini device,

drops below 10%, the Lock Ultra device will switch and the device will emit a sound indicating this state after hold it for about 15 seconds and release it when

to emergency power. Functions (except locking/unlocking) each wake-up. You will also receive the indicator starts flashing. The factory settings of the

are disabled, and after each operation a notification via our app. In such a Hub Mini device have been restored. Sound and visual alarms are activated. Immediately in this situation, the

batteries should be replaced as soon as possible. charge the main pack. Unpairing

Low battery level of the Backup pack Method of battery replacement: Removing Battery cover installed If the touch keyboard is no longer needed, you should

backup pack Note battery cover on the keyboard go to the device settings page to unpair it.

Emergency power mode is not supported when the battery level

is lower than 10%. Replace it to ensure normal operation when the level Removing the battery cover hinders the waterproof seal, which Restoring factory settings Note

of the main pack is low or in other is placed between this cover and the housing. It will be necessary to

emergency situations. use the provided triangular opener. Lock Ultra After unpairing the touch keyboard, it will no longer be

- Remove the touch keyboard from the mounting plate, insert able to control the Lock Ultra device. If you are not using Lock Ultra, open our app, Losing the device

the triangular opener into the slot at the bottom of the battery cover, and go to Lock Ultra > Settings and remove your device. After removal, all data related to the Lock In case of losing the device, it should be removed from

Ultra device will be deleted, and the device will be reset the account by going to the touch keyboard settings page.

to factory settings. Be cautious. If the lost device is found,

it will be possible to re-pair the touch keyboard

with the SwitchBot Lock device. 10 11

More information can be found at Learn more Technical data Operating humidity: 10% to 90% relative humidity (without support.switch-bot.com.

condensation)

Configuration of the Matter protocol Lock Ultra Protection class IP: IP65

For additional information, visit the support page. Material: Aluminum-magnesium alloy, PC+ABS Hub Mini with Matter protocol support

Scan the QR code below to access the guide for configuring the Matter protocol. switch-bot.com or scan the QR code. Size: 122 × 62.6 × 66.8 mm Weight: 367 g

For users of the iOS system: Firmware updates Capacity: 4200 mAh/15.54 Wh Size: 65 × 65 × 20 mm

<https://support.switch-bot.com/hc/en-us/> We will regularly provide firmware updates

Operating temperature: -10 °C to 45 °C Weight: 36 g

articles/12623119544087 Connectivity: Bluetooth 4.2 or newer Input: 5 V DC 1 A

As part of improving user experience, we will Power supply: 1 lithium-ion battery, 1 CR123A battery Operating temperature: -10°C to 60°C

For users of the Android system: regularly release firmware updates, including new features and addressing Operating humidity: 5% to 95% relative humidity

<https://support.switch-bot.com/hc/en-us/> any software bugs that may occur during use. Wi-Fi: 802.11 b/g/n, 2.4 GHz

articles/13223951356823 Upon the release of a new firmware version, we will send a notification Transmission range: Up to 80 m

through our app to your account regarding the update. Touch keyboard Infrared range: Up to 30 m in the field of view, 360° in

During the update, please ensure that the product is connected to power, and the smartphone is within range to avoid any disruptions. Operating conditions: Outdoors and indoors

Connectivity: Bluetooth Low Energy

Operating temperature: -25°C to 66°C

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Troubleshooting • We are not responsible for any interruption of service, theft of property, being locked out 5. Damage caused by negligence, surface damage to doors or peeling paint due to being locked out). improper use, excessive use

For information on additional troubleshooting methods, visit the page during product disassembly. • We are not responsible for any damage or sudden accidents (e.g., fire). additional ways to resolve • We are not responsible for any issues resulting from non-compliance with the contents of this manual. 6. Other damages not resulting from defects in workmanship

support.switch-bot.com or scan the materials used in the product. warranty 7. Products purchased from unauthorized

QR code. assembly, repair, or modification. retailers. ? This product is intended for controlling the lock and We provide the original owner of the product with a warranty 8.

Consumables (including, among others, batteries) are not a theft protection device.

Regarding the absence of material and workmanship defects in 9. Natural wear of the product. Disclaimer of liability We are not liable for any accidents related to the product.

Please note that this limited warranty does not cover: • We are not liable for any damages caused by improper handling, such as dropping or vibrations during transport or installation.

• Store the physical spare key in an accessible place to avoid being locked out in case of a malfunction. • We are not liable for any damages caused by natural disasters, such as earthquakes, lightning strikes, damage caused by wind and water, fires not caused by the product, actions of third parties, intentional or resulting from negligence, improper use of the product by the customer or other improper conditions of its use. • This device is intended for indoor or sheltered outdoor use only. Avoid exposure to extreme weather conditions, such as heavy rain, moisture, or direct sunlight. • We are not liable for any damages resulting from natural disasters (including accidental damages resulting from the use or inability to use this product, such as changes or loss of recorded content, loss of business profits, etc.). 14 15

This document is a translation of the original user manual created by the manufacturer.

Detailed information about the distributor/manufacturer warranty conditions is available on the website <https://serwis.innpro.pl/gwarancja> The product should be regularly maintained (cleaned) by the user or by specialized service points at the user's cost and responsibility. In

the absence of information about necessary periodic or service maintenance actions in the user manual, the physical condition of the product should be assessed regularly, at least once a week, against that of a physically new product. If any deviation is detected or identified, urgent maintenance (cleaning) or service steps should be taken. Failure to perform proper maintenance (cleaning) and respond upon detection of a deviation may lead to permanent damage to the product. The warranty provider is not liable for damages resulting from neglect. Warnings and safety information All information regarding the use of the product is contained in the user manual. Before you start using it, familiarize yourself with its content and follow the instructions contained therein. Before use, also review the following information: Usage warnings Hazard to children: The product is not intended for play and is not suitable for children. • Do not tamper with devices that are connected to electricity, nor attempt to open them to avoid permanent damage or loss of warranty. • Smart home actuators contain small components and electronic parts that may pose a choking hazard. Keep devices away from children to avoid accidental swallowing of small parts or damage to the product due to improper use. Do not expose the product to impacts, falls, strong shocks, and other factors that could cause its damage. Physical safety: • Installation and configuration of the product should be carried out by an adult.

- In the case of digital locks and video intercoms, ensure that they are installed securely and in a location that complies with the manufacturer's recommendations. Improper installation may affect their effectiveness and safety.

Risk of electric shock:

All electrical devices must be installed according to the user manual and in a safe manner, preferably by a qualified specialist. For controllers and thermostats, ensure that the installation does not obstruct access to important systems, e.g., heating or electrical systems.

- Ensure that the device is disconnected from the power source before starting installation or maintenance.

Risk of improper use:

Never use damaged cables, plugs, or sockets to prevent the risk of short circuits or electric shock.

- Ensure that users are aware of the correct way to use the devices, e.g., properly entering codes for digital locks or using the mobile app to control devices.

Risk of device damage:

- Do not expose devices to extreme temperatures, moisture, or contact with water unless

the manufacturer has specified the device as waterproof.

In the case of smart plugs and energy consumption meters, ensure that the connected devices comply with the maximum load parameters specified by the manufacturer.

- Avoid using devices in environments that may cause them to overload.

Wireless connectivity

SIMPLIFIED EU DECLARATION OF CONFORMITY

Data protection:

- Most smart home actuators use Wi-Fi, Bluetooth, or Zigbee connectivity. Woan Technology (Shenzhen) Co., Ltd. hereby declares that the type of radio device Smart Lock SwitchBot Ultra 3-in-1 with Hub Mini Matter and Keypad is compliant with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

<https://files.innpro.pl/switchbot>

- If possible, ensure that all data transmitted between devices is encrypted to prevent interception by third parties.

Manufacturer's address: Shenzhen Haicheng Road Qiancheng Commercial 518100

Access management:

Limit access to mobile apps and smart home devices to trusted users.

Radio frequency: 2480MHz - 2483.5MHz

Maximum radio frequency power: <20dBm

- Regularly review the list of devices connected to the system and remove those that are no longer needed or may pose a security risk.
- Do not dispose of devices in general waste – contact your local electrical equipment collection point. If you need additional product information, contact customer service (email: hurt@innpro.pl, website: <https://innpro.pl/>) or another specialist.

Importer:

Environmental Protection

INNPRO Robert Błędowski sp. z o.o. Rudzka 65c

44-200 Rybnik, Poland

tel. +48 533 234 303

hurt@innpro.pl / www.innpro.pl

Used electronic equipment marked in accordance with the European Union directive must not be placed together with other municipal waste. It is subject to selective collection and recycling at designated points. By ensuring its proper disposal, you prevent potential negative consequences for the natural environment and human health.

Representative in the EU:

XDH Tech

2 Rue Coysevox Bureau 3

69001 Lyon, France

xdh.tech@outlook.com

The product meets the requirements of the so-called New Approach directives of the European Union regarding safety, health protection, and environmental protection, identifying hazards that should be detected and eliminated.

Battery information:

Type: Lithium-metal battery 18350

Net weight: 0.09 kg

Capacity: 4200 mAh

The permissible content of cadmium (0.002%) or lead (0.004%) has not been exceeded: no