

Smart Scene Wall Switch WiFi Sonoff M5 2C (2-channel)

Sonoff · EAN 6920075743722

Machine translation from Čeština. In case of doubt the manufacturer's original document prevails.

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support

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Sonoff Intelligent Wall Switch

M5

1C (1-channel) / 2C (2-channel) / 3C (3-channel)

User Manual

Shenzhen Sonoff Technologies Co., Ltd. Product Introduction

80/86 Wi-Fi Status LED (blue)

1C 2C 3C

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Pairing button/physical switch

120

-----< Wi-Fi LED Indicator (blue) >-----❖

Wi-Fi Status LED (blue)

1C 2C 3C

Pairing button/physical switch

0 The device weight is less than 1 kg. The recommended installation height is less than 2 m.

Instructions for Wi-Fi LED Status

Wi-Fi LED Indicator Status Status Description

Indication (one long and two short blinks)

Bluetooth pairing mode

Fast blinking Compatible pairing mode

Solid on Device is online

Quick single blink Connection error to router

Quick double blink Connected to router, but cannot connect to server

Quick triple blink Firmware update

Shenzhen Sonoff Technologies Co., Ltd. Product Features

This device is an intelligent physical switch. After pairing with the eWeLink app, you can turn connected devices on and off using your smartphone from anywhere, schedule their on and off times, share them with family for joint control, and more. (ce[]) c<, %

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Remote One-time timer/ Voice Sharing Smart scenes

control countdown control option

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Mode

Connection to Group History log LAN

switching

camera control

User Manual

1. Power On

The device should be installed and serviced by a qualified electrician. To avoid electric shock, do not make any connections or touch the terminal block while the device is powered on! Shenzhen Sonoff Technologies Co., Ltd. 2. Connection Instructions

-----+----- " "----100-240VAC

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80/86: 2C

3C

120: 3C

Make sure all wires are properly connected. 3. Download the eWeLink app

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Android & iOS

Shenzhen Sonoff Technologies Co., Ltd. 4. Power On

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After powering on the device for the first time, it will enter Bluetooth pairing mode. The Wi-Fi status LED blinks in a cycle of two short and one long blink. The device will exit Bluetooth

pairing mode if not paired within 3 minutes. 0

To enter this mode, press and hold any pairing button for about 5 seconds until the Wi-Fi status LED starts blinking in the pattern of two short and one long blink, then release the button. 5. Adding Device



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Tap "+" and select "Bluetooth pairing," then follow the instructions displayed in the app.

Shenzhen Sonoff Technologies Co., Ltd. Compatible Pairing Mode

If you cannot enter Bluetooth pairing mode, try pairing the device in "Compatible pairing mode." Press and hold any pairing button for 5 seconds until the Wi-Fi status LED changes to two short blinks followed by one long blink, then release the button. Press and hold any pairing button for 5 seconds until the Wi-Fi status LED starts blinking rapidly. The device will then enter compatible pairing mode. f) Tap "+" and select "Compatible pairing mode" in the app. Enter the Wi-Fi password, tap "Next," and then "Connect." Select the Wi-Fi SSID starting with ITEAD-*****, enter the password 12345678, return to the eWeLink app, and tap "Next." Wait for the connection to complete. Specifications

MS-1 C-80, M5-2C-80, M5-3C-80 MS-1

C-86, M5-2C-86, M5-3C-86 MS-1C-120,

Model

M5-2C-120, M5-3C-120

1C: 100-240V ~ 50/60Hz 1A max. 2C: 100-240V ~ 50/60Hz 1A max. Input

3C: 100-240V ~ 50/60Hz 6A max. 1C: 100-240V ~ 50/60Hz 10A max. 2C: 100-240V ~ 50/60Hz 5A/channel, 10A/total max. Output

3C: 100-240V ~ 50/60Hz 2A/channel, 6A/total max. 1C: 2200W

2C: 2200W (1-1100W/channel)

Max.

load

3C: 1320W (1-440W/channel)

1C: 300W/220V, 150W/110V

2C: 300W/220V/channel, 150W/110V/channel

LED Voltage

3C: 100W/220V/channel, 600W/110V/channel

IEEE 802.11 b/g/n 2.4 GHz

Wi-Fi

4.2 BLE

Bluetooth Standard

Operating Systems Android & iOS

Operating Temperature

-10 °C ~ 40 °C

Surface Material PC V0

80: 86 × 71 × 41.5 mm

86: 86 × 86 × 41.5 mm

Dimensions

120: 120 × 74 × 41.5 mm

Shenzhen Sonoff Technologies Co., Ltd. Factory Reset

Removing a device in the eWeLink app means restoring it to factory settings. Common Issues

Wi-Fi device pairing error with the eWeLink app

1. Ensure the device is in pairing mode. The device will automatically exit pairing mode if pairing does not occur within 3 minutes. 2. You need to enable location services on your mobile phone and grant permission. Location services must be enabled and permission granted before selecting a Wi-Fi network. Allowing access to location information is necessary to obtain a list of available Wi-Fi networks. If you select "Off," the device will not be added. 3. Ensure your Wi-Fi network operates in the 2.4 GHz band. 4. Ensure the correct Wi-Fi SSID and password are entered without special characters. An incorrect password is a very common cause of pairing failure. 5. Bring the device closer to the router for good signal range during pairing. 6. Try pairing the device with a compatible device. Wi-Fi device issues in offline mode

Check the following issues according to the Wi-Fi LED indicator status: The LED indicator blinks every 2 seconds, indicating it is not connected to the router. 1. You may have entered an incorrect Wi-Fi SSID or password. 2. Ensure that both the Wi-Fi SSID and password do not contain special characters, such as Hebrew or Arabic characters. Our system cannot recognize these characters, so the connection to the Wi-Fi network will fail. 3. The router may have low data transfer capacity. 4. The Wi-Fi signal strength may be low. The router is too far from the device, or there may be obstacles between them blocking the signal transmission. 5. Ensure that the device's MAC address is not blacklisted in the MAC address management. A double blink of the LED indicator means that the connection to the server was unsuccessful. 1. Ensure that the internet connection is working properly. You can connect to the internet using a phone or computer; however, if you do not have access,

check the availability of the connection. 2. The router may have low transfer capacity. The number of devices connected to the router exceeds its maximum capacity. Check the maximum number of devices that the router supports. If the number of connected devices exceeds the maximum capacity, remove some devices or replace the router with a more powerful one and try again. 3. Contact your internet service provider and verify that our server address is not blocked:

cn-disp.coolkit.cc (mainland China)

as-disp.coolkit.cc (in Asia excluding China)

eu-disp.coolkit.cc (in the EU)

us-disp.coolkit.cc (in the USA)

If none of the above methods resolved the issue, please send it to us via the Help and Feedback section in the eWeLink app. Simplified EU Declaration of Conformity

Shenzhen Sonoff Technologies Co., Ltd. hereby declares that the type of radio equipment [Sonoff M5 Smart Wall Switch 1C, 2C, 3C] is in compliance with the European Parliament and Council Directive (EU) 2014/53. The full text of the EU Declaration of Conformity is available at: <https://files.innpro.pl/SONOFF>

Manufacturer's Address: 3F & 6F, Bldg A, No. 663, Bulong Rd, Shenzhen, Guangdong, China 518000

Radio Frequency: 2400-2483.5 MHz

Maximum Radio Frequency Power: ≤ 20 dBm

Manufacturer

Shenzhen Sonoff Technologies Co., Ltd. Bulong Road A, 518000 Shenzhen, China
support@itead.cc

Responsible Entity

SONOFF TECHNOLOGY Deutschland GmbH Breite Str. 222240213

Düsseldorf Germany eurep@itead.cc

UK

CA -

Environmental Protection

Used electronic devices marked according to European Union directives must not be disposed of together with regular municipal waste. They are subject to separate collection and recycling at designated collection points. Proper disposal of these devices prevents potential negative impacts on the environment and human health. The used electronics collection system complies with locally applicable environmental regulations regarding waste

disposal. Detailed information on this topic can be obtained from the local authority, a waste management company, or the store where the product was purchased. The product meets the requirements of the so-called New Approach directives of the European Union (EU) regarding safety of use, health protection, and environmental protection, which specify risks that should be identified and eliminated. This document is a translation of the original user manual provided by the manufacturer.

Detailed information about the warranty conditions of the distributor/manufacturer is available at

the website <https://serwis.innpro.pl/gwarancja>

The product must be regularly maintained (cleaned) either by the user or through specialized service centers at the user's cost and responsibility. If the user manual does not provide information about necessary regular maintenance or service actions, it is essential to assess at least once a week whether the physical condition of the product deviates from that of a new device. In case of any deviation, maintenance (cleaning) or service intervention must be promptly undertaken. Insufficient maintenance (cleaning) and inadequate response upon detecting a deviation may cause permanent damage to the product.

The warranty does not cover damages resulting from neglect of care.

Importer:

INNPRO Robert Błędowski sp. z o.o. ul. Rudzka 65c

44-200 Rybnik, Poland

tel. +48 533 234 303

hurt@innpro.pl

www.innpro.pl