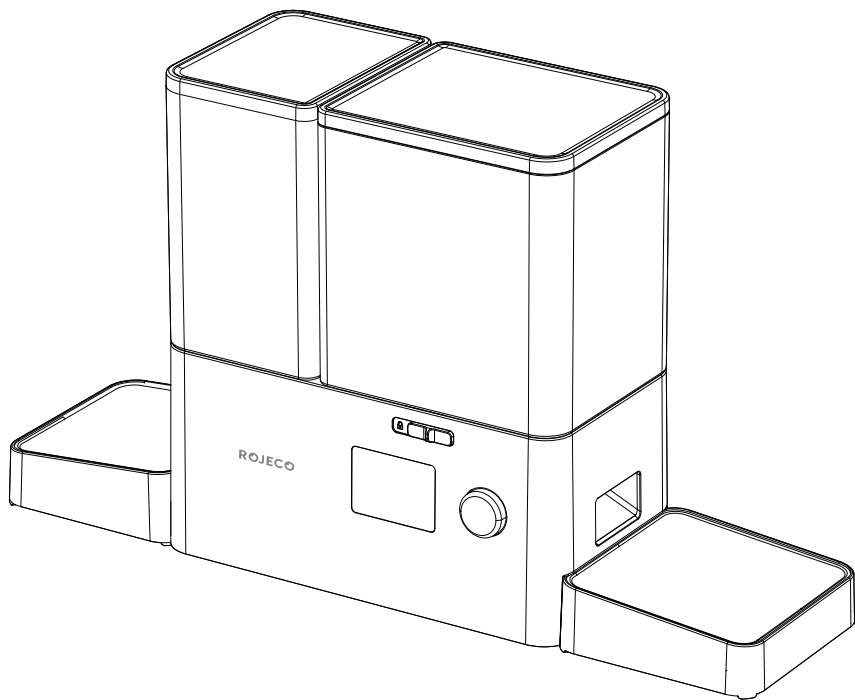


**ROJECO**

# **2 in 1 WiFi Pet Feeder & Gravity Water Fountain**

## **User Manual**



**Model: PTM-30A1**

Please read this manual carefully before use.

# 1. Product Description

## Front View

1. Decorative parts

2. Water tank

3. Bottle cap

4. Stainless steel bowl

5. Water bowl base

6. Host

7. Display

8. Knob

9. Food outlet

10. Food bowl base

11. Stainless steel bowl

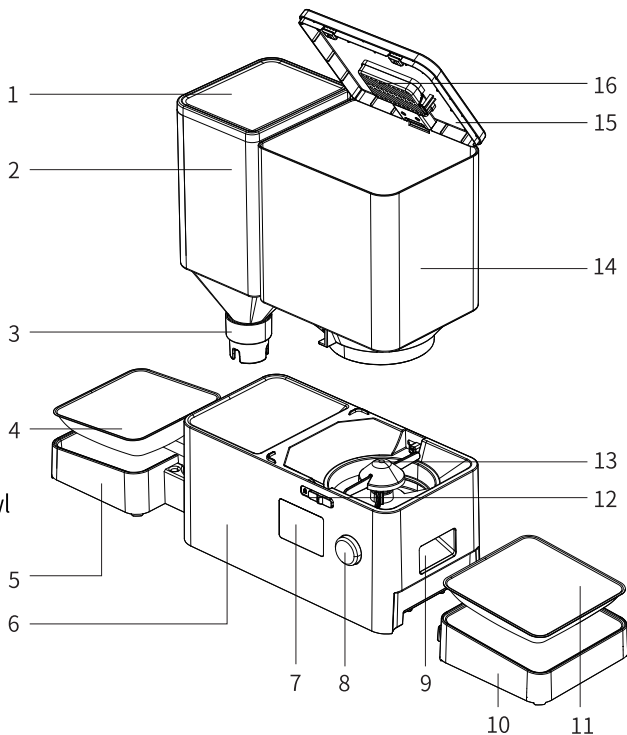
12. Food tank latch

13. Impeller

14. Food tank

15. Lid

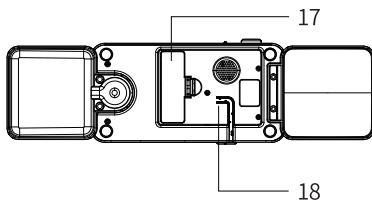
16. Desiccant box



## Bottom View

17. Battery compartment

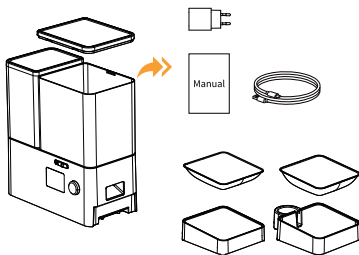
18. USB-C power port



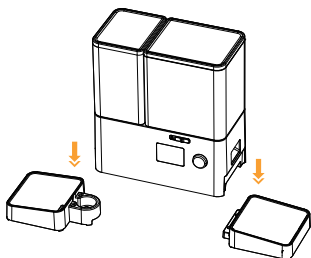


# 2. How to Install

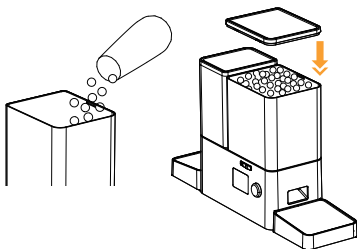
1. Take out the machine and all accessories.



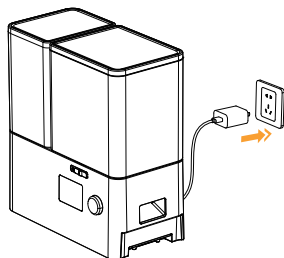
3. Place the stainless steel bowl on the base and insert it into the bottom of the feeder main unit.



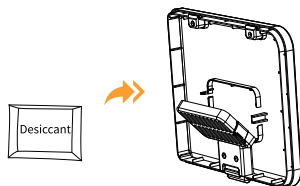
5. Add the dry pet food and close the lid.



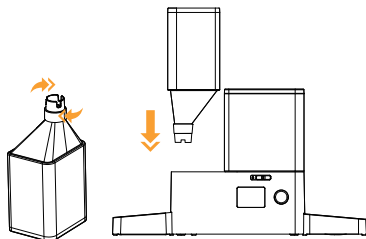
2. Connect the unit to the power cable and adapter. If required, install 4\*AA alkaline batteries (not included) in case of power failure.



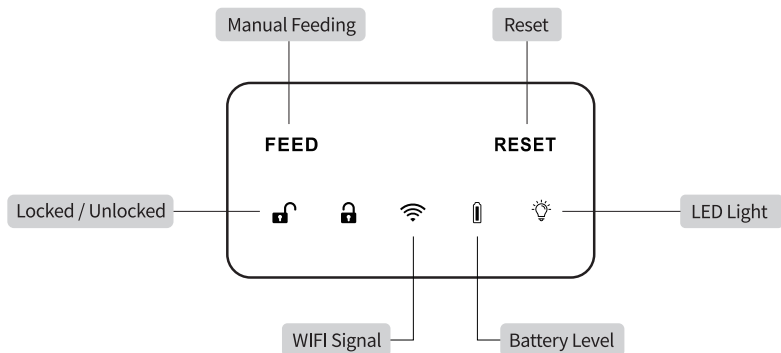
4. Open the top lid and put in the desiccant.



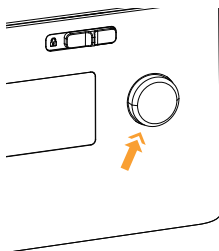
6. Fill the tank with water, tighten the cap and put the tank in.



# 3. LED Display



## Knob



- (1) Long press 3 seconds—**Lock/Unlock**
- (2) Long press 7 seconds—**Restore factory settings**
- (3) Click—**Confirm**
- (4) Rotate—**Select**

# 4. Indicator Light

| Indicator Light | Action                                         | Meaning                           |
|-----------------|------------------------------------------------|-----------------------------------|
| WIFI Signal     | flashing                                       | waiting for networking or offline |
|                 | always on                                      | successful networking             |
| Battery Level   | always on                                      | full charge                       |
|                 | flashing                                       | low charge                        |
| LED light       | blue light is always on to illuminate the tank |                                   |

Note: ① Turn knob clockwise to bulb icon, click knob to switch off light.

② When battery powered only, the icon lights up.

# 5. How To Set Pet Feeder

## Preparation Process

- System: iPhone ios system 9.0 or above; Smartphone Android system 4.4 or above.
- Mobile phone should connect with 2.4G wifi.If your wifi is 5G wifi, set it to 2.4G wifi.
- The WiFi password is composed of no more than 12 digits and letters.No special symbols are supported. Do not use Chinese.
- Make sure Bluetooth and Location Services "on" on your phone.
- Please keep the feeder close to the WiFi router . The distance between pet feeder and WiFi router doesn't exceed 33ft/10m and there is no wall barriers between them.

## Download APP & Login

- Scan the QR code or search for "ROJECO" on App Store or Google Play to download the app.



ROJECO

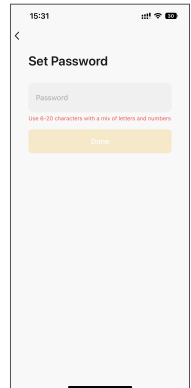
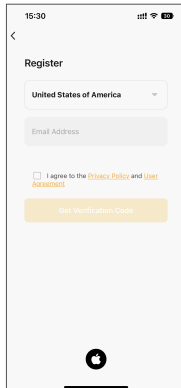
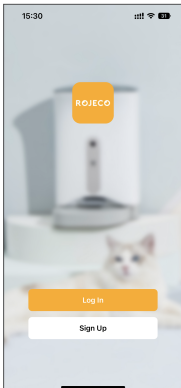


App Store



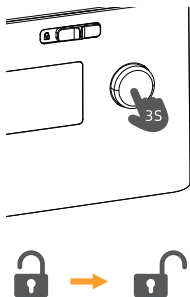
Google Play

- Sign up or Login your account.

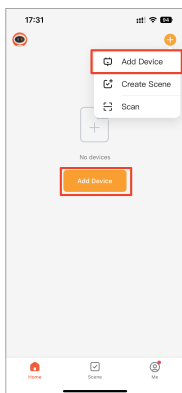


Note: APP language depends on your mobile default language.

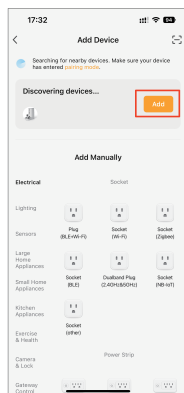
## Add Device



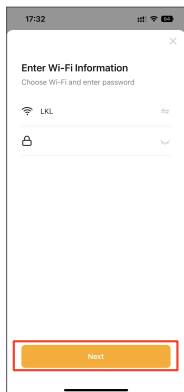
1. Long press the knob for 3 seconds to unlock, select (RESET), long press the knob for 7 seconds to enter the distribution state.



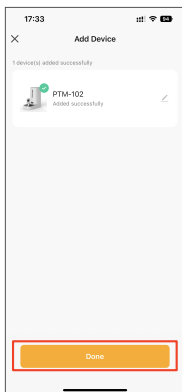
2. Turn on Bluetooth & WiFi on your phone first and then open "ROJECO App", click "Add Device" or "+".



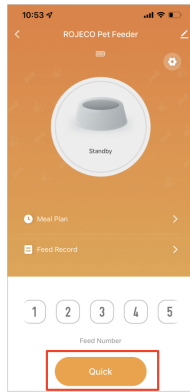
3. "ROJECO Feeder" will show, click "Add".



4. Enter WIFI password, click "Next".

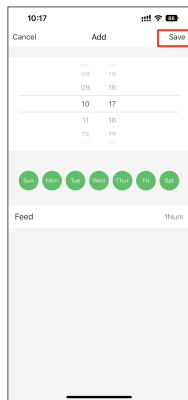
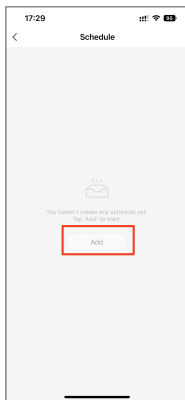
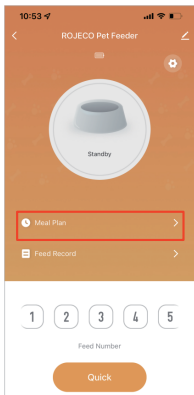


5. Click "Done" to connect successfully, the WiFi indicator light is always on.



6. Enter the main page. You can choose the portion, and then click "Quick" to start feeding immediately.

## Add Meal Plan

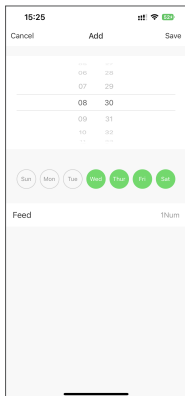


1. Click **"Meal Plan"** to enter the setting page.

2. Click **"Add"** button to add feeding plan.

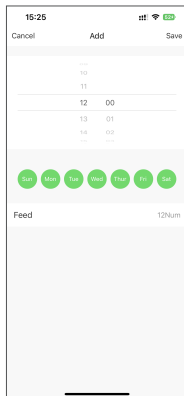
3. Set the schedule & portion based on needs. Click **"Save"** to finish.

## Add Meal Interface Explanation



**Plan1**

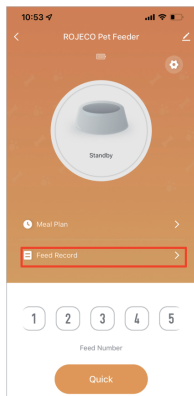
08:30(Every Wed.Thur.Fri.Sat.)/6 Portions.



**Plan2**

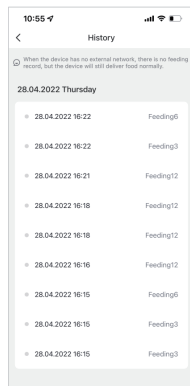
12:00 Every Day/12 Portions.

## Feed Record



### 1. Click "Feed Record".

Note: After disconnecting your network, machine will keep feeding your pet according to your feeding plan without feeding record.



### 2. Enter "Feeding History" page.

## Hotspot Distribution Network

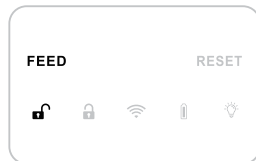
• **If there is no wifi signal at home. Please connect your mobile phone to another mobile phone's hotspot and make sure that Bluetooth is turned on on your mobile phone.**

① Open the ROJECO APP, select Add Device-Manual Add-Small Home Appliances-Pet Feeder (Wi-Fi)-Enter WiFi Password Next-Wi-Fi Quick Connect in the upper right corner is changed to "AP-Mode" Next step-then connect to the WiFi signal of SmartLife-XXXX.

② After connecting, return to the previous interface, and then enter the network configuration interface to wait for the connection.

## Manual Feeding

Press and hold the knob for 3 seconds to unlock, turn the knob clockwise to the FEED menu, and click the knob to exit the grain one copy.



## Reset

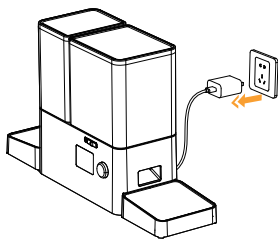
Turn the knob clockwise to the reset icon, press and hold it for 7 seconds to restore the factory settings.

Note: When two beeps appear, it means the feeder restores the factory settings successfully.

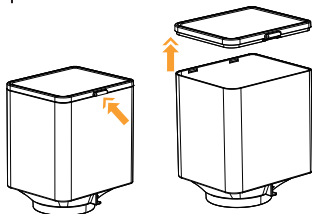


# 6. Disassemble for Cleaning

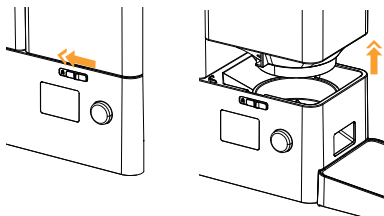
1. Disconnect the power supply.



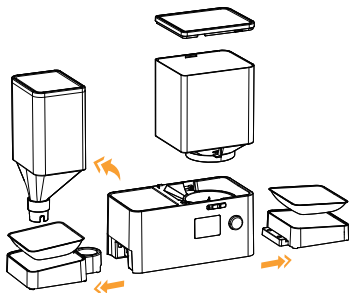
2. Remove the top lid: press and hold the snap button to lift the top lid upwards.



3. Remove the food tank: Dial the pins on both sides to the unlocked position.

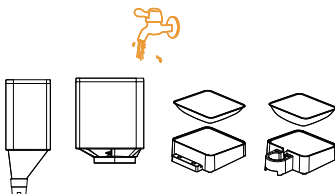


4. Remove the water tank, stainless steel bowl and base.



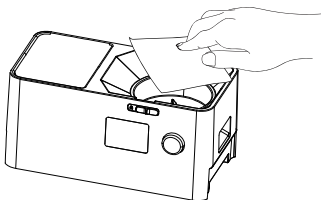
**Washable parts.**

Note: Do not wash in dishwasher.



**Wipe the main unit.**

Note: Do not rinse.



Note: For the health of your pet, cleaning is recommended once a month.

# 7. Specifications

|            |                                |          |                         |
|------------|--------------------------------|----------|-------------------------|
| Model      | PTM-30A1                       | Material | ABS+304 Stainless Steel |
| Dimensions | 22.6*6.46*13 in                | Output   | 5V/1A                   |
| Capacity   | 3.5L Water Tank + 5L Food Tank |          |                         |

# 8. Troubleshooting

| Problem                                  | Solution                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Can't configure the feeder on your phone | <ol style="list-style-type: none"><li>1) The WiFi account and password is composed of no more than 12 digits and letters. No special symbols are supported. Do not use Chinese.</li><li>2) Mobile phone should connect with 2.4G WiFi. If your WiFi is 5G WiFi, set it to 2.4G WiFi.</li><li>3) Make sure Bluetooth and Location Services "on" on your phone.</li><li>4) Program problem, some Application conflicts may happen. Please restart your mobile.</li></ol> |
| Feeder appears disconnected from WiFi    | Weak disconnection, please check that the distance between your feeder and router is no more than 33ft/10m, and no concrete walls or too many obstacles between them. Otherwise the WiFi network can be weak and cause unstable connection.                                                                                                                                                                                                                            |
| Feeder not working                       | <ol style="list-style-type: none"><li>1) Check if the power cable is connected properly.</li><li>2) Please use a new battery as a power source to confirm that it is working properly.</li><li>3) Empty the food tank, unlock the state, click the feeder to confirm that the impeller is rotating.</li><li>4) Check whether the pet grain size meets the requirements ( the maximum grain size is not more than 18mm).</li></ol>                                      |
| Button not responding                    | Long press for 3 seconds to unlock.                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Display does not light up                | The LED screen won't light up constantly when only powered by batteries, the feeding plan will be dispensed normally with the screen off. When you press the button, the LED screen will light up.                                                                                                                                                                                                                                                                     |

Please read this manual carefully and avoid causing errors or damaged. If you have any questions, please feel free to contact us via email: [rojecoservice@126.com](mailto:rojecoservice@126.com) and include your order number in it. We'll get back to you as quick as possible.



## **Warnings and safety information**

All information regarding the use of the product can be found in the user manual. Before using it, read its contents and follow the instructions contained therein.

### **Also read the following information before use:**

#### **Warnings for use**

##### **Risk of product damage:**

- Only use the products for their intended purpose as described in the instructions for use.
- Regularly check the condition of the feed dispenser or bowl, especially the mechanical components such as lids, handles, feeding mechanisms or feed hoppers. In the event of visible damage, discontinue use and contact service.
- Do not overload the feed or water tanks - adhere to the recommended capacities specified by the manufacturer.

##### **Hazard to animals:**

- Make sure the food dispenser is suitable for the size, age and nutritional needs of the animal.
- Regularly check the quality of the stored food - make sure it is fresh and stored in dry conditions to prevent spoilage.
- Place the unit in a stable location that is easily accessible to your pet, but away from areas exposed to excessive sunlight, moisture or contact with other animals.

##### **Danger to children:**

- Food dispensers are not toys. Keep them out of the reach of children to avoid accidental damage to the unit.
- Do not allow children to operate the appliance without adult supervision, especially when filling the feed or maintaining the mechanisms.

##### **Risks associated with electronic components:**

- Regularly check the condition of the power cables, batteries and electronic components. In the event of damage, discontinue use of the unit.
- For electrically powered models, make sure the unit is connected to a stable power source.
- If the unit is powered by batteries, replace them in accordance with the operating instructions and only use batteries recommended by the manufacturer.

##### **Information on correct use**

###### **Recommendations for use:**

- Before first use, read the instruction manual and ensure that all components, such as lids, dispensing mechanisms and feed hoppers, are correctly fitted.
- Regularly fill the hopper with feed according to the manufacturer's recommendations, avoiding products that may cause blockages in the mechanisms.
- For models with automatic functions, ensure that the feed dosing schedule is set correctly.

##### **Maintenance and storage:**

- Store products in a dry and clean place, away from moisture and extreme temperatures.
- Clean dispensers and bowls regularly according to the manufacturer's instructions, using mild detergents and soft materials. Do not use harsh chemicals or tools that could damage the dispenser.
- Replace consumable parts such as filters (if applicable) as recommended by the manufacturer.

##### **Battery safety:**

- Use only batteries recommended by the manufacturer in battery-operated devices.
- Dispose of used batteries according to local environmental regulations.
- If the device will not be used for a long period of time, remove the batteries to prevent leakage.

##### **Additional precautions**

###### **Adaptation to the animal:**

- Observe your pet's reaction to the food dispenser or bowl - ensure that using the device does not cause stress or discomfort.
- For pets with a tendency to overeat, set appropriate food portions or feeding schedules to prevent health problems.

##### **Damage and servicing:**

- Any repairs to mechanical or electronic equipment should only be carried out at authorised service centres.
- Do not modify the unit yourself, as this may affect its safety and functionality.

##### **Declaration of conformity**

The products have been designed in accordance with the safety requirements of Regulation (EU) 2023/988. They comply with the relevant technical standards, including safety in use, electromagnetic compatibility and durability of materials.