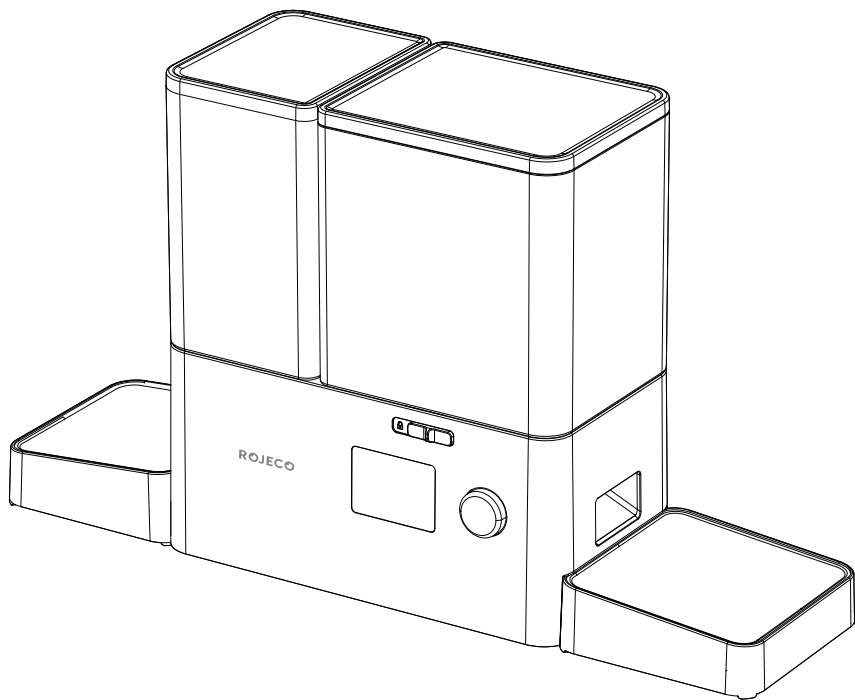


ROJECO

Pet Automatic Feeder & Gravity Water Fountain

User Manual



Model: PTM-30A3

Please read this manual carefully before use.

1. Product Description

Front View

1. Decorative parts

2. Water tank

3. Bottle cap

4. Stainless steel bowl

5. Water bowl base

6. Host

7. Display

8. Knob

9. Food outlet

10. Food bowl base

11. Stainless steel bowl

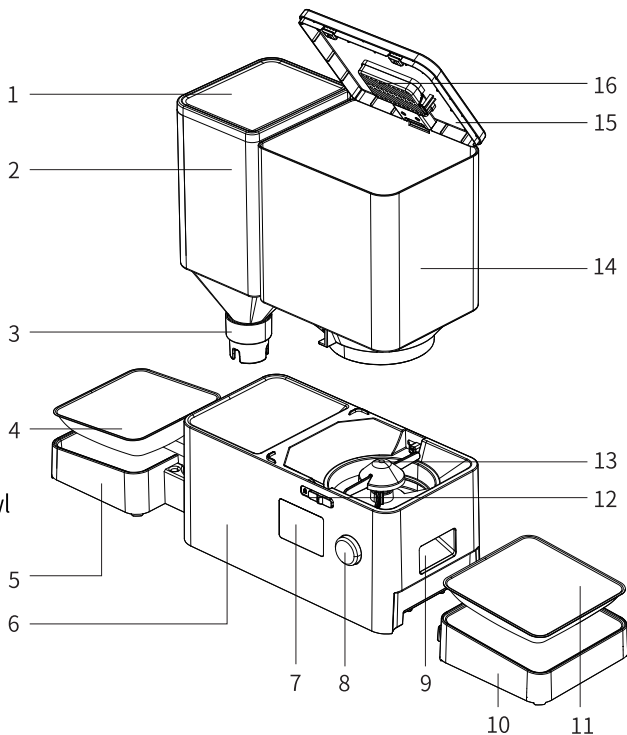
12. Food tank latch

13. Impeller

14. Food tank

15. Lid

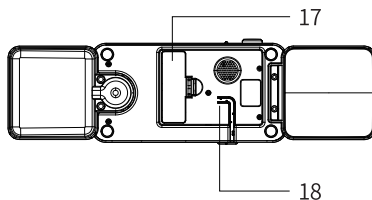
16. Desiccant box



Bottom View

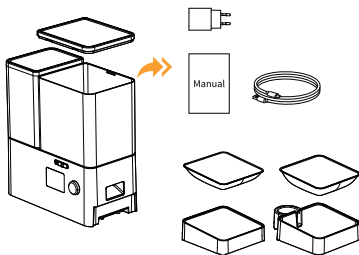
17. Battery compartment

18. USB-C power port

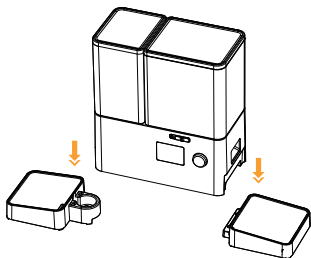


2. How to Install

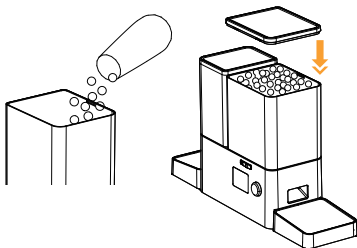
1. Take out the machine and all accessories.



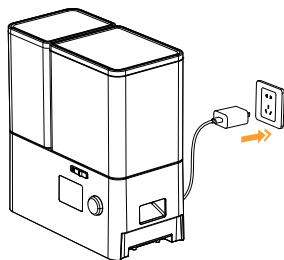
3. Place the stainless steel bowl on the base and insert it into the bottom of the feeder main unit.



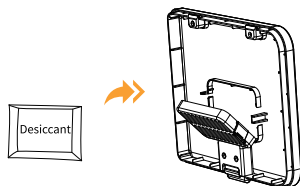
5. Add the dry pet food and close the lid.



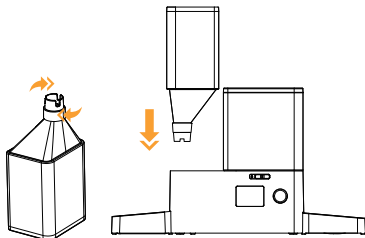
2. Connect the unit to the power cable and adapter. If required, install 4*AA alkaline batteries (not included) in case of power failure.



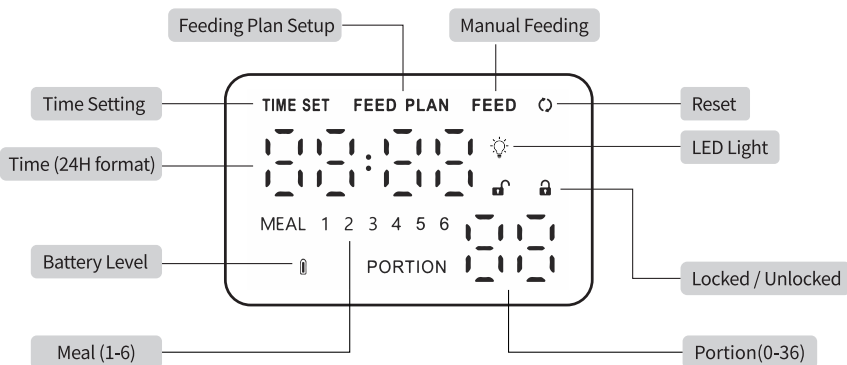
4. Open the top lid and put in the desiccant.



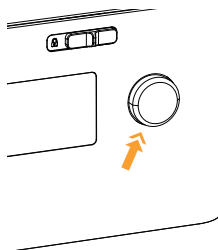
6. Fill the tank with water, tighten the cap and put the tank in.



3. LED Display



Knob



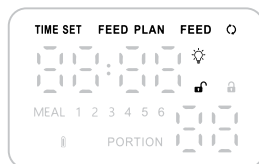
- (1) Long press 3 seconds—Lock/Unlock
- (2) Long press 7 seconds—Restore factory settings
- (3) Click—Confirm
- (4) Rotate—Select/ $\pm$ Value

4. Feeding Plan Setup

Lock/Unlock

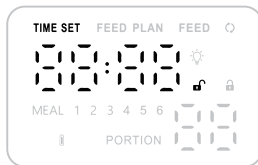
Long press the knob for 3 seconds to unlock.

Note: No operation within 30 seconds will lock the screen.



Time Setting

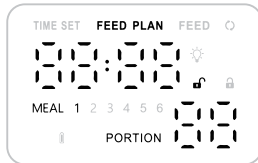
Rotate the knob clockwise to TIME SET, click the knob to enter the current time setting, rotate the knob to set the clock, click the knob to confirm, rotate the knob to set the minutes, click the knob to confirm.



Meal Setting

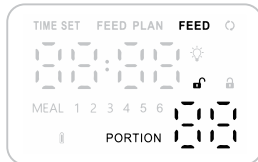
1. Turn the knob clockwise to the FEED PLAN menu and click the knob to enter the feeding settings.
2. Rotate the knob to select the number of meals and click the knob to confirm.
3. Rotate the knob to set the clock, click the knob to confirm, rotate the knob to set the minutes, press the knob briefly to confirm.
4. Turn the knob to set the portion number and click the knob to confirm.
5. Repeat steps 2-4 above, setting 2-6 meals as needed.

Note: If there is no operation within 10 seconds, it will return to the main menu.



Manual Feeding

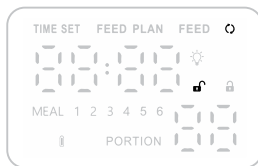
Turn the knob clockwise to the FEED menu, click the knob to dispense one portion of grain, click it N times in a row to dispense N portions of grain (up to 99 portions).



Reset

Turn the knob clockwise to the reset icon, press and hold it for 7 seconds to restore the factory settings.

Note: When two beeps appear, it means the feeder restores the factory settings successfully.



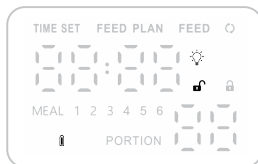
Indicator Light

1. LED light - blue light is always on to illuminate the tank.

Note: Turn knob clockwise to bulb icon, click knob to switch off light.

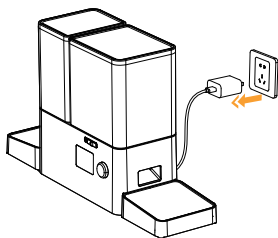
2. Battery level reminder: full charge - white light is always on; low charge - white light is flashing.

Note: The screen is off when the battery is powered only, click the knob to wake up the screen.

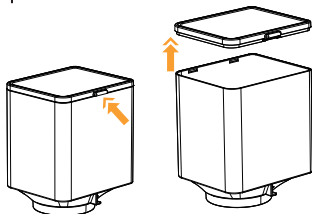


5. Disassemble for Cleaning

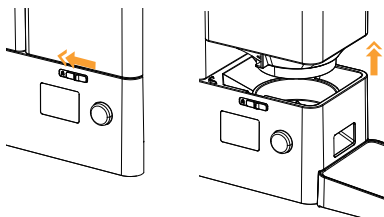
1. Disconnect the power supply.



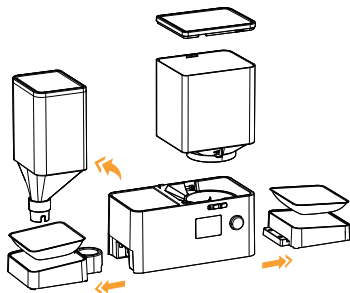
2. Remove the top lid: press and hold the snap button to lift the top lid upwards.



3. Remove the food tank: Dial the pins on both sides to the unlocked position.

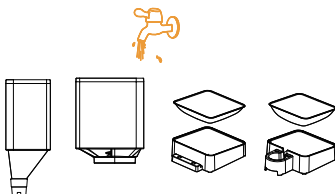


4. Remove the water tank, stainless steel bowl and base.



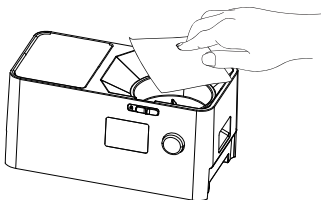
Washable parts.

Note: Do not wash in dishwasher.



Wipe the main unit.

Note: Do not rinse.



Note: For the health of your pet, cleaning is recommended once a month.

6. Specifications

Model	PTM-30A3
Dimensions	22.6*6.46*13in
Capacity	3.5L Water Tank + 5L Food Tank
Material	ABS+304 Stainless Steel
Output	5V/1A

7. Troubleshooting

Problem	Solution
Device does not deliver grain	1) Check whether the power supply of the device is normal. 2) Manually feed the pet to check if the grain can be discharged. 3) Check if the pet grain size is within 18mm. 4) Check if the current time is correct and if the feeding schedule is saved. 5) Check if the food outlet is clogged with too much food.
Button does not respond	No operation within 60 seconds, the button will be locked automatically, please long press the knob for 3 seconds to unlock it.
Screen does not light up	Check if the device is battery powered only. Note: When the unit is battery powered only, it will go into standby mode, the screen will not light up, and the feed plan will dispense food normally with the screen off. Click on the knob to wake up the screen.
The MEAL does not light up	When the feeding plan is executed and completed, the MEAL will be hidden and will light up again after 24:00.
Inaccuracy of food delivery	Due to the different granularity of pet food, it will lead to a slight deviation in the amount of food discharged. Note: A large difference in the amount of food dispensed in the first few portions does not mean that the equipment is faulty, after 6 portions of food are dispensed, each portion is almost even.

Please read this manual carefully and avoid causing errors or damaged. If you have any questions, please feel free to contact us via email: rojecoservice@126.com and include your order number in it. We'll get back to you as quick as possible.

Warnings and safety information

All information regarding the use of the product can be found in the user manual. Before using it, read its contents and follow the instructions contained therein.

Also read the following information before use:

Warnings for use

Risk of product damage:

- Only use the products for their intended purpose as described in the instructions for use.
- Regularly check the condition of the feed dispenser or bowl, especially the mechanical components such as lids, handles, feeding mechanisms or feed hoppers. In the event of visible damage, discontinue use and contact service.
- Do not overload the feed or water tanks - adhere to the recommended capacities specified by the manufacturer.

Hazard to animals:

- Make sure the food dispenser is suitable for the size, age and nutritional needs of the animal.
- Regularly check the quality of the stored food - make sure it is fresh and stored in dry conditions to prevent spoilage.
- Place the unit in a stable location that is easily accessible to your pet, but away from areas exposed to excessive sunlight, moisture or contact with other animals.

Danger to children:

- Food dispensers are not toys. Keep them out of the reach of children to avoid accidental damage to the unit.
- Do not allow children to operate the appliance without adult supervision, especially when filling the feed or maintaining the mechanisms. **Risks associated with electronic components:**

- Regularly check the condition of the power cables, batteries and electronic components. In the event of damage, discontinue use of the unit.
- For electrically powered models, make sure the unit is connected to a stable power source.
- If the unit is powered by batteries, replace them in accordance with the operating instructions and only use batteries recommended by the manufacturer.

Information on correct use

Recommendations for use:

- Before first use, read the instruction manual and ensure that all components, such as lids, dispensing mechanisms and feed hoppers, are correctly fitted.
- Regularly fill the hopper with feed according to the manufacturer's recommendations, avoiding products that may cause blockages in the mechanisms.
- For models with automatic functions, ensure that the feed dosing schedule is set correctly.

Maintenance and storage:

- Store products in a dry and clean place, away from moisture and extreme temperatures.
- Clean dispensers and bowls regularly according to the manufacturer's instructions, using mild detergents and soft materials. Do not use harsh chemicals or tools that could damage the dispenser.
- Replace consumable parts such as filters (if applicable) as recommended by the manufacturer.

Battery safety:

- Use only batteries recommended by the manufacturer in battery-operated devices.
- Dispose of used batteries according to local environmental regulations.
- If the device will not be used for a long period of time, remove the batteries to prevent leakage.

Additional precautions

Adaptation to the animal:

- Observe your pet's reaction to the food dispenser or bowl - ensure that using the device does not cause stress or discomfort.
- For pets with a tendency to overeat, set appropriate food portions or feeding schedules to prevent health problems.

Damage and servicing:

- Any repairs to mechanical or electronic equipment should only be carried out at authorised service centres.
- Do not modify the unit yourself, as this may affect its safety and functionality.

Declaration of conformity

The products have been designed in accordance with the safety requirements of Regulation (EU) 2023/988. They comply with the relevant technical standards, including safety in use, electromagnetic compatibility and durability of materials.