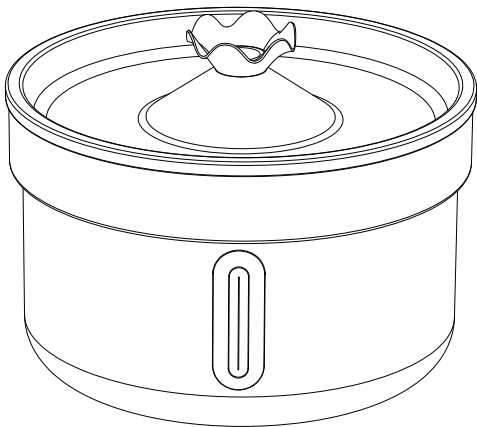


ROJECO

Stainless Steel Pet Water Fountain

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RYSJ-11



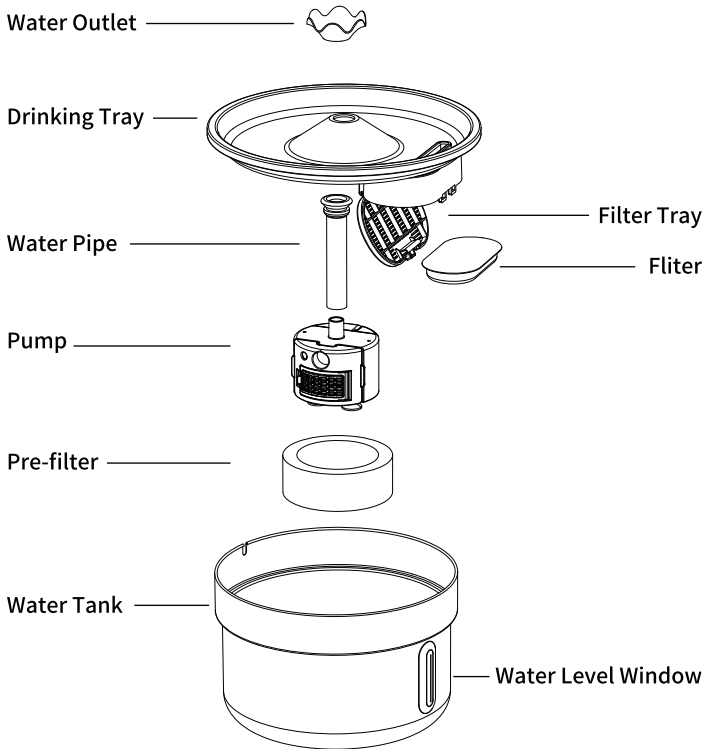
User Manual

Please read this manual carefully before using.

Caution

- Place the fountain where your pet can reach. Fill water into the fountain and make sure the water level is between the MAX and MIN marks.
- The pump must be immersed in water completely.
- The filter must be fully soaked for 5-10 minutes before you turn on it; Otherwise, the water may not diffuse through the filter and cause overflow.
- Please clean the product before using.
- Please clean the fountain and the pump every week.
- Replace the filter every 2 to 4 weeks or when the flow of water decreases.
- Do not put the plastic parts of this product in the dishwasher for cleaning.
- Be careful not to let the soap get into the filter as the soap will not be rinsed out.
- If you have multiple pets at home, the water tray and water tank may be sticky because of their saliva. Please replace cleaning water and clean the inner components regularly. Replace the filter in time is better to prevent such cases from happening.

Product Description



How to Install



1. Unpack and clean the main unit and all accessories.

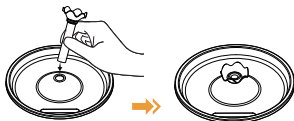


2. Soak it in water for 5-10 minutes before installing.

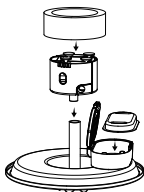
Replace the filter every 2 to 4 weeks.



3. Pass the water pipe through the hole of the nozzle, pull the end of the water pipe down, so that the nozzle is stuck in the groove of the water pipe, that is, the nozzle is installed.



4. Install the drinking tray in the same way, passing the water hose through the hole in the middle of the tray and pulling down on the end of the hose so that the nozzle catches in the groove of the hose.

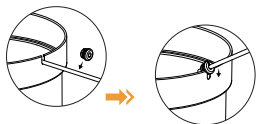


5. Place the filter cartridge in the cartridge box, put the pump over the filter wool and insert it into the hole at the end of the water pipe.

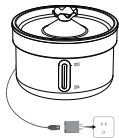


6. Pour water into.

Fill water into the water tank, make sure the water level is between the MAX and MIN marks.



7. Attach the black silicone ring to the power cord and snap the silicone ring notch onto the dispenser hole.



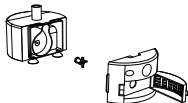
8. Cover the drinking tray, then connect the power cord to the adapter for plug-in use.

Note: Please change the water and filter cartridge regularly.

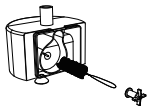
Pump Cleaning Steps



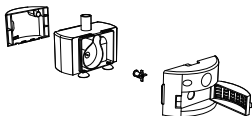
1. Take out the sponge for cleaning.



2. Remove the water pump cover and impeller.



3. Use the brush or cotton swab to get into the pump's motor cavity and remove any build-up.



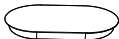
4. Clean every part of the pump.

NOTE: Please clean the fountain and the pump every week. (Before cleaning, cut off the power)

Delivery List



Main unit of pet water fountain x 1



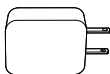
Filter x 1



Water Pump x 1



Pre-filter x 1



Adaptor x 1



User Manual x 1

Parameters

Name:	ROJECO Pet Water Fountain
Model:	RYSJ-11
Capacity:	2L/67oz
Adapter Input:	100-240V 50/60Hz
Adapter Output:	5V 1000mA
Rated Input:	5V=1A Max
Filter:	Carbon filter / Sponge filter
Material:	SUS304+ABS
Dimensions:	177x133mm
Product Weight:	0.7kg

Troubleshooting

Q: How often should I replace the filters?

A: We recommend replacing the filters (Carbon Filter and Pre-filter Sponge) every 2-4 weeks.

Q: How often should I clean the water fountain and pump?

A: We recommend cleaning the water fountain and pump every week.

Q: The fountain feels slimy.

A: The sliminess caused by your pet's saliva. More pets that use the fountain will increase the saliva contact and debris in the water, so the water fountain and pump will need to be cleaned more frequently.

Q: There is a white chalky substance in the fountain.

A: Your fountain may have a mineral deposit build-up from hard water. To remove these deposits, clean the fountain parts with a 90% water, 10% vinegar solution. Rinse all parts thoroughly afterwards. Use filtered or purified water instead of hard tap water to prevent this.

Q: There's black dirt in the tank.

A: This black stuff is loose activated carbon from the filter and is completely harmless for your pet to drink. The carbon filter is made of organic coconut shells. Rinse the filter in cold water before placing it in the fountain to prevent this.

Q: Noise Level Up / Stop Working / Defective Pump / Intermittent Flowing

A: (1) Disassemble and clean the pump.

(2) Fill water into the fountain, make sure the water level is between the MAX and MIN marks.

(3) Check if the pump is aligned in place

(4) Make sure the cord does not have any frayed or exposed wires.

(5) If the pump was exposed to low water levels for a prolonged period of time, the pump's motor may have burned out and the pump may need to be replaced.

Q: The fountain is leaking.

A: (1) Check if the filter is clogged, Please clean and replace the filters in time.

(2) Clean all fountain parts in water before reassembling the fountain.

(3) First, look for visible cracks in the bowl. If there are no visible cracks in the bowl, place the fountain on a towel to see where the leak is.

(4) Sometimes water around the fountain is caused by pets drinking. Some pets are prone to spilling.

ROJECO Stainless Steel Pet Water Fountain

Model: RYSJ-11

Manufacture: Nanchang YueLing Technology Co., Ltd.

Address: Rm.1612, Cuilin Bldg., 1266 Fenghe Central Ave., Honggutan Dist., Nanchang, Jiangxi Province. China

Made in China



Please read this manual carefully and avoid causing errors or damaged. If you have any questions, please feel free to contact us via email: rojecoservice@126.com and include your order number in it. We'll get back to you as quick as possible.