

PETLIBRO®

Model: PLWF115

USER MANUAL

DOCKSTREAM Cordless Fountain

Before using the product, please read this manual thoroughly and retain it for future reference.

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Safety Precautions

! Warning

- Dispose of all packaging materials properly. Keep the polybags away from children and pets as these bags could cause suffocation.
- Do NOT allow children to play with, in or around the pet water fountain.
- To avoid injury, please keep close supervision when the appliance is used near children.
- Do NOT use the water fountain with pets not able to reach the water tray or with any physical disability.
- Do NOT place any foreign object in the water tank.
- Do NOT disassemble the pet fountain other than components as instructed in this User Manual.
- Do NOT use the pet fountain for anything other than its intended use.
- Only use attachments recommended or sold by the manufacturer. The use of attachments not recommended or sold by the manufacturer may cause an unsafe condition. Do NOT modify the pet fountain.
- Do NOT operate any appliance if the unit is malfunctioning or has been damaged. Do not attempt repairs on the device yourself. Contact our customer service immediately for further instructions.
- Be sure to disconnect the power supply for safety when the appliance is not in use.
- Please disconnect the power supply before maintaining and cleaning the machine.
- Always unplug the appliance when not in use; or before putting on or taking off parts and before cleaning.
- The power adapter and wire plug must not be flooded during cleaning.

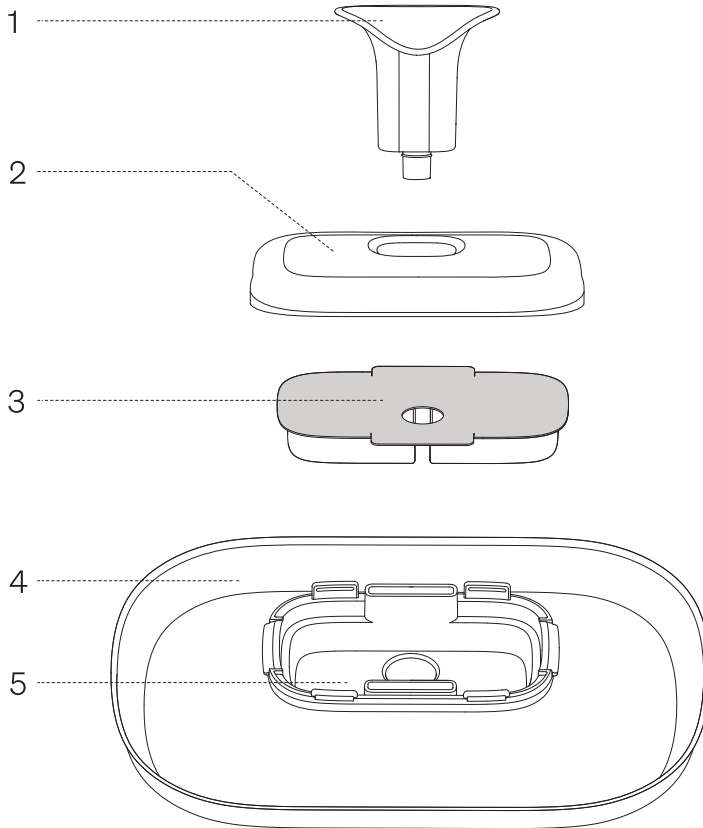
- This product is for indoor use only.
- This product is not allowed to run without water.
- Never pull the electrical power cord to remove the plug from the wall outlet.
- If the plug of this device gets wet, turn off the electricity of that wall outlet. Do NOT attempt to unplug.
- Check the device after installation. Do NOT plug in if there is water on the contact points or plug.
- To avoid tripping, always position the power cord out of the way of foot traffic.
- Do not use the appliance in the bathroom.
- Replace the filter at least once every 2 weeks or when the flow rate has noticeably reduced. For two or more cats, you may need to replace the filters more regularly if it becomes blocked.
- In the whole machine, only the stainless steel part and the non-detachable part connected with it can be put into the dishwasher for cleaning. DO NOT put other parts into the dishwasher, otherwise, there is a risk of deformation.

Caution

- Do NOT allow pets to chew on or swallow any parts. If you are concerned about the power cord, purchase a cord conduit (a hard-plastic protector) at any hardware store to protect the power cord.
- If an extension cord is necessary, one unit with a proper rating should be used.
- Do NOT install or store the pet water fountain where it will be exposed to weather or temperatures below 0 ° C / 40°F.

- Read and observe all important notices listed on the pet water fountain and in the packaging.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- The appliance is only to be used with the power supply unit provided with the appliance.
- If the cord set is damaged, it must be replaced by a special cord set available from the manufacturer or its service agent.

Product Overview



1. Spout

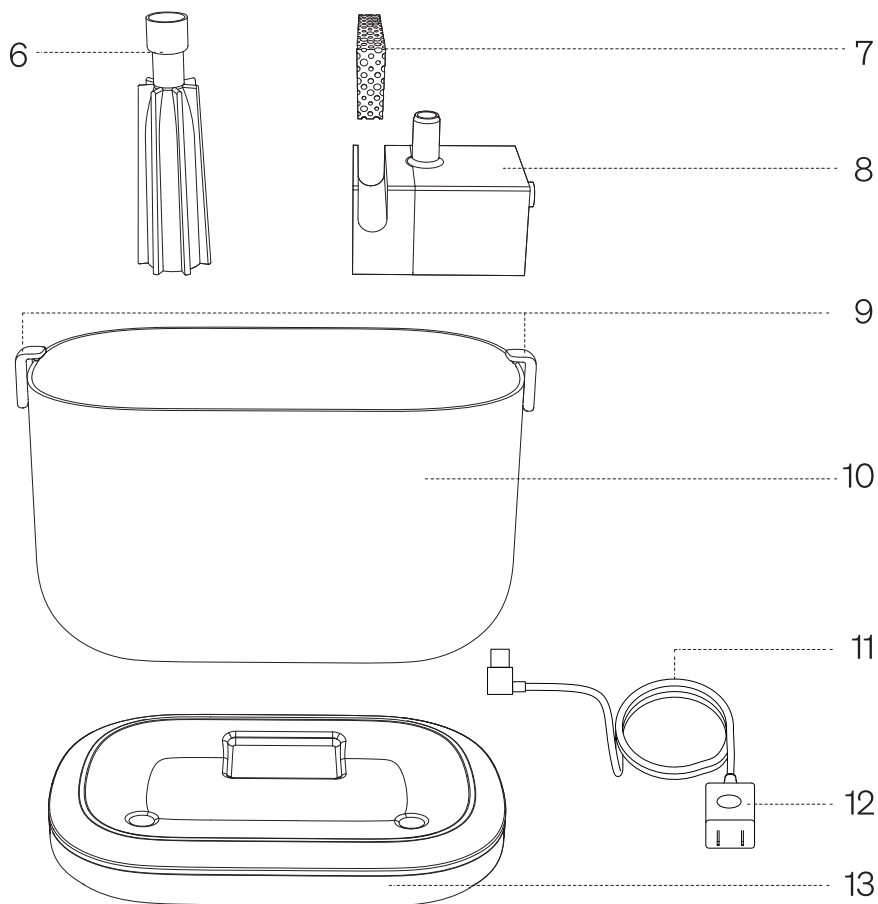
2. Filter Lid

3. Filter

4. Stainless Steel Water Tray

5. Filter Tray

Note: Components 4 and 5 are integrated and cannot be detached.



6. Water Pipe

7. Foam Filter

8. Wireless Water Pump

9. Snap Lids

10. Water Tank

11. Power Cord

12. Power Adapter

13. Tank Base

Note: Components 9 and 10 are integrated and cannot be detached.

Working Mode Introduction

Power supply mode:

1. Use of external power supply: the external power cord is required during use, which is suitable for use in areas with power sockets.

2. Battery-operated use: there is a built-in rechargeable battery, which can be used without plugging in. It is suitable for indoor areas without power sockets.

Note: when used for the first time, it needs to be fully charged before use. If you need to use it immediately, you can connect the external power cord, charge the water fountain while working, and then unplug it when it is fully charged.

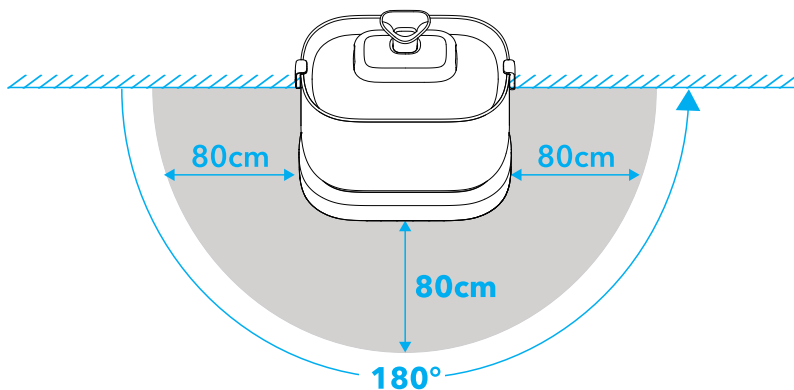
Water outlet mode:

1. Regular Mode(This mode is only supported when external power is connected): 24 hours continuous water outlet.

2. Induction Mode(This mode is only supported when battery powered):

1) The water fountain has a built-in sensor that automatically dispenses water for 42 seconds when it detects pet activity within its sensing range.

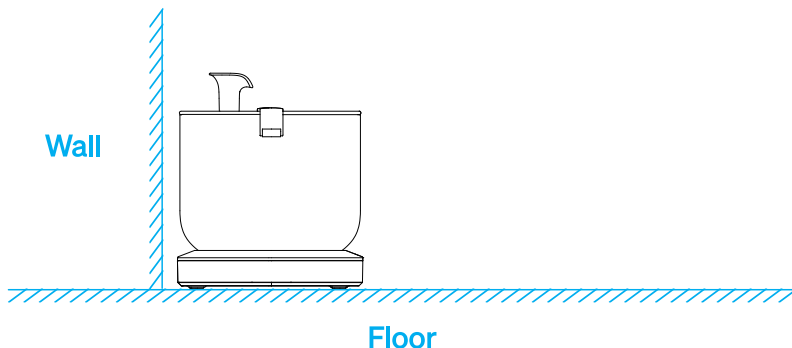
2) Induction Angle: 180° (including three sides, front, left and right sides).



3) Sensing range (for pets): up to 80cm on three sides(100% induction within 30cm).

Note:

The back of the water fountain cannot sense pets, so it is necessary to use the back of the product against the wall to avoid affecting pets drinking water.



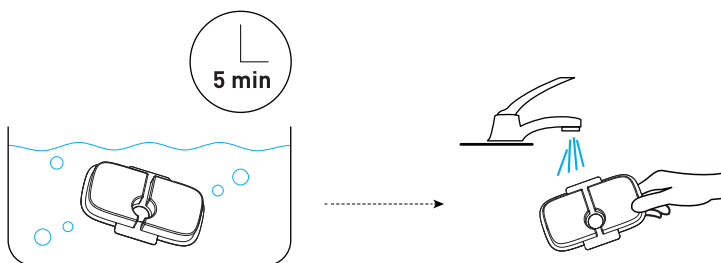
How To Use

1. Soak the filter in a clean bowl for 5 minutes, then rinse the filter thoroughly with tap water.

Notes:

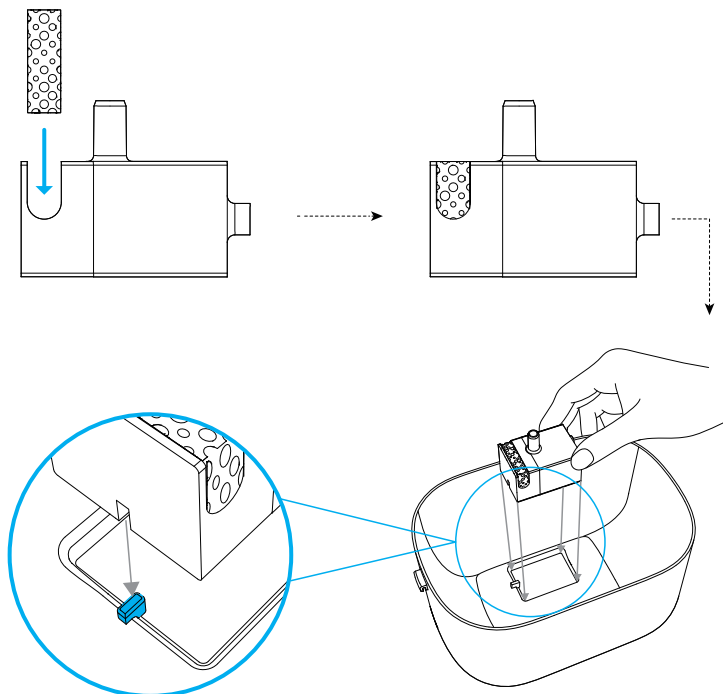
1) The filter must be fully soaked before the fountain is turned on; otherwise, the water may not flow through the filter smoothly and cause spillage.

2) Do not soak the filter in the water tank of the fountain in case of any surface dust.

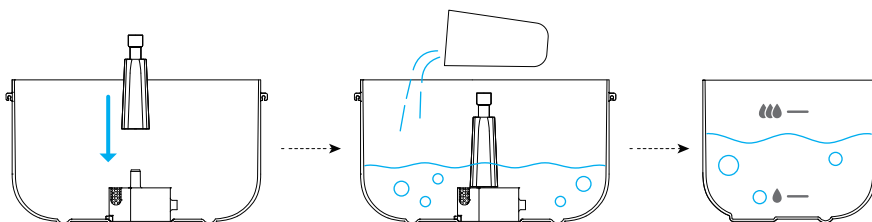


2. Insert the foam filter into the groove of the water pump. Position the pump according to the bottom slot shape.

Note: Please pay attention to aligning the recessed part of the pump with the protruding part of the water tank, otherwise the pump cannot be installed firmly.

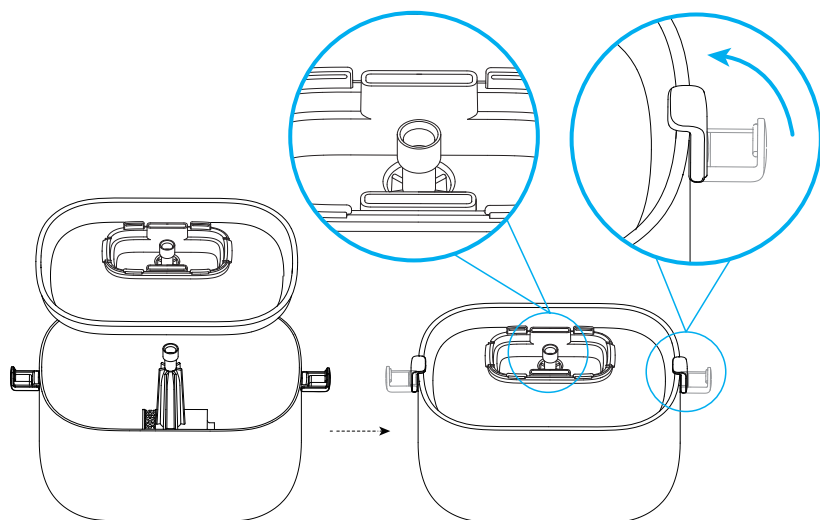


3. Install the silicone pipe on the pump. Add water to the tank.

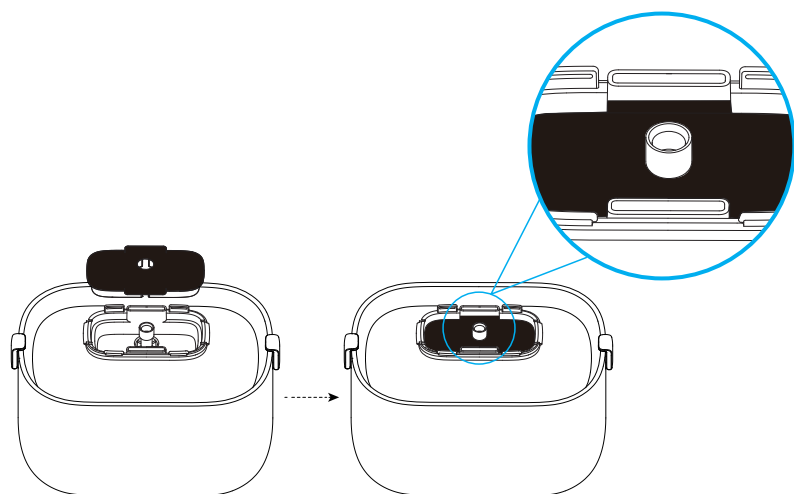


4. Install the water tray and fasten the snap lids.

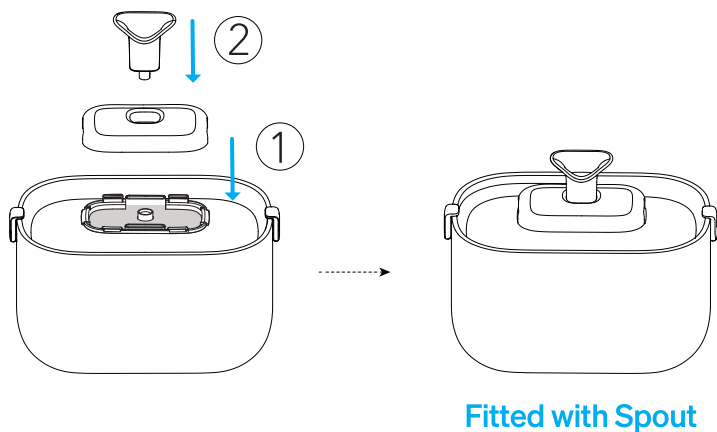
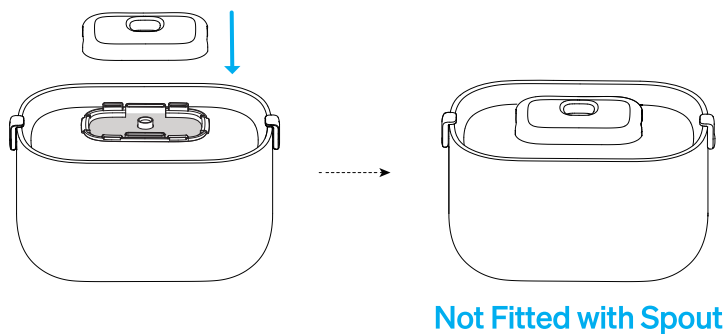
Note: Pass the water pipe through the hole of the water tray, and the snap lids of the water tray need to be fastened, otherwise it will loosen.



Note: Please make sure the hole of the water pipe passes through the hole of the filter.



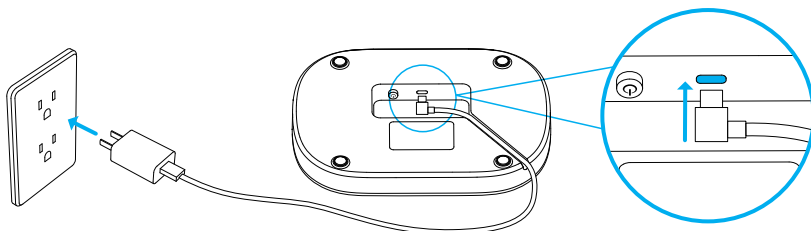
6. Install the filter lid. Whether to install the spout depends on your pet's drinking preference.



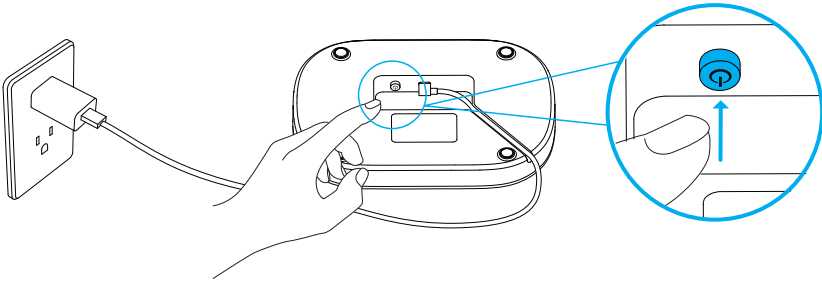
7. Power the water fountain.

1) During external power supply:

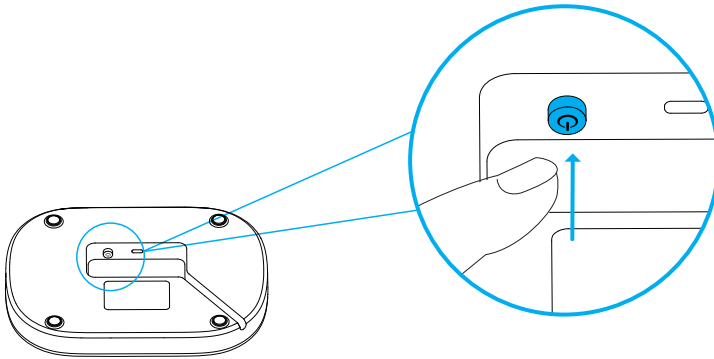
① Connect the power supply to the base.



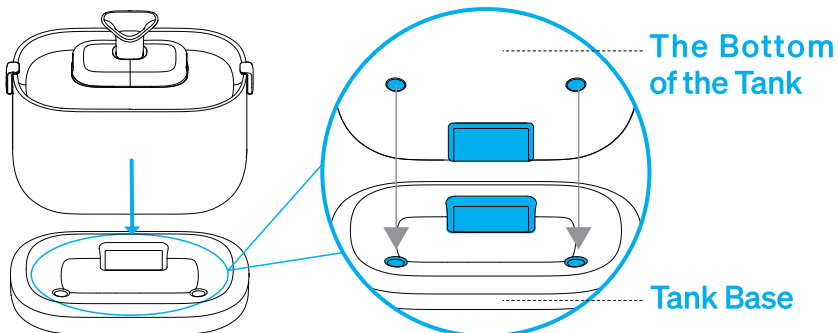
② Turn on the power switch of the base.



2) During battery-operated use: turn on the power switch of the base directly.

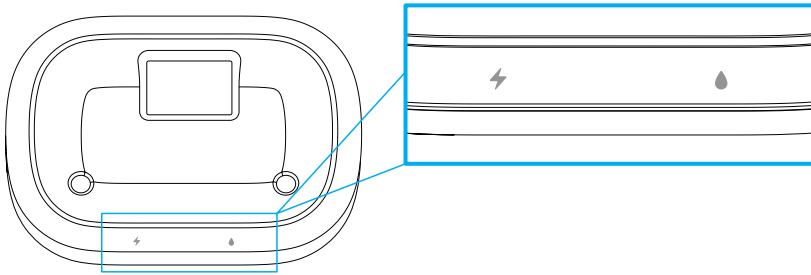


8. Install the water tank with the tank base by aligning the protruding hole of the water tank with the tank base.



Indicators And Buttons Overview

Lighting Part:



⚡ Battery Indicator

1) Breathing white:

when the external power supply is connected, the fountain is being charged.

when the external power supply is not connected and the power button is switched on, this indicator (lasting for 20s) reminds you that the fountain is powered on

2) Steady white:

the battery is fully charged.

3) Flashing red(on for 1s and off for 4s):

the battery is low and needs to be charged.

4) Off state:

battery power is sufficient. The current battery power exceeds the low power warning.

Water Tank Capacity Indicator

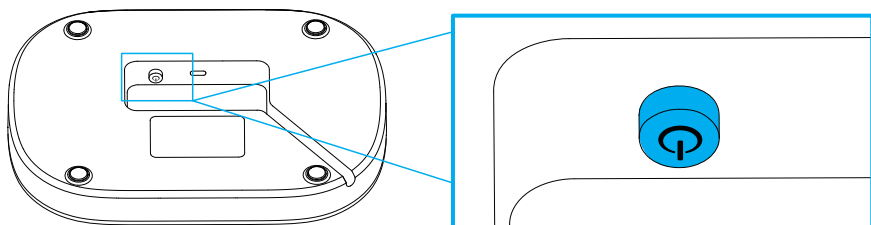
1) Off state:

the water tank capacity is sufficient, and the water is located above the lowest water level.

2) Flashing red(on for 1s and off for 4s):

water in the tank is insufficient, need to add water.

Button Part:



Power Button

Power on:

press the button, the button locked and the product is powered on.

Shut down:

press the button again, the button is unlocked and the product is powered off.

Battery Pack

The water dispenser has a built-in rechargeable battery, please pay attention to the following items in daily use:

1. The built-in battery cannot be disassembled. Please do not disassemble it by yourself to avoid a decline in battery performance or damage to the battery. In serious cases, electrical safety hazards overheating, fire or injury may occur.
2. If the product has not been used for a long time, please charge the product at least once every six months to avoid affecting the service life of the battery.
3. When low power is prompted, please charge the battery as soon as possible to avoid affecting the service life of the battery.
4. Avoid using it at low temperature, otherwise, the battery power will decrease, which is a normal phenomenon.
5. Please use the power adapter in the package to charge the water fountain.
6. DO NOT expose the battery to any direct heat source, including fire or direct sunlight.
7. The battery must be removed from the water fountain before it is scrapped.
8. DO NOT dispose of the water fountain or the Battery Pack in fire, water or other liquids. This is to avoid any explosion hazards.
9. DO NOT dispose of the Li-ion battery in your household waste. Dispose of it by following your local environmental laws and regulations.
10. Do not heat above 140 °F 60 °C or incinerate the battery pack. Keep the battery pack away from children.

Care Instructions

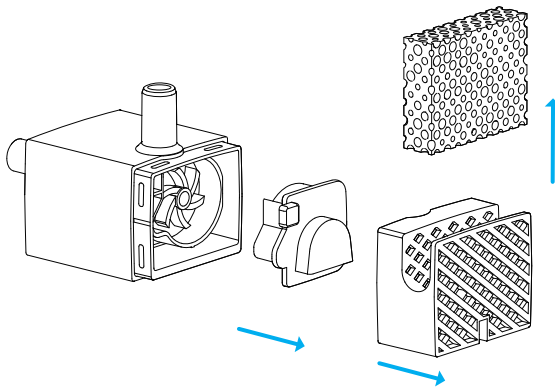
1. Replace the filter and the foam filter at least once every 2 weeks.
2. Clean the pump at least once every 2 weeks.

How to clean the pump

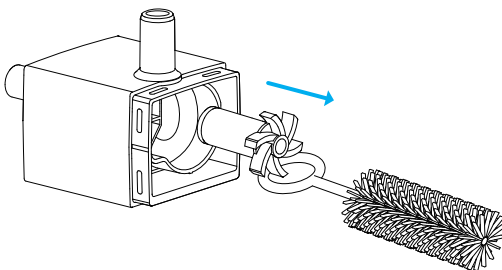
1. Remove the foam filter, pump cover and impeller cover in sequence.

Note:

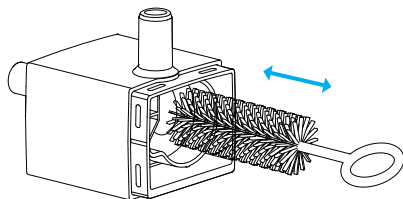
The foam filter affects the water yield very much, so please clean it frequently and replace it in time when cleaning the pump.



2. Remove the impeller by the brush hook.



3. Use the brush to clean the parts with water.



**Tip: The brush can also be used to clean the spout.
Recommended to clean the spout every 2 weeks.**

Troubleshooting

Problem	Solution
Water keeps spilling out of the water tray.	The filter may not be fully soaked. Please soak the filter in a clean bowl (not in the water tank) for 5 minutes before the first use.
The pump stops working.	1) Fill in water between MIN and MAX. The pump will fail if it runs dry. 2) Clean the pump, water tank, and drinking basin. 3) If the above solutions don't work, please contact us at support@petlibro.com
How often should I change the filters? Where to get them?	Please replace the filter at least once every 2 weeks. Visit www.petlibro.com to purchase new filters.
Why do I need to soak the filter before first use?	The filters absorb more water (and therefore clean more water) when they're wet and expanded. Soaking the filter removes particulate matter that may have settled on the filter.
Water output speed slows down.	1) For the first use (or reuse after long-time storage), the water pump needs to discharge air, it's normal if the water output speed slows down.

Problem	Solution
Water output speed slows down.	2) It is dirt in the pump, please refer to "How to Clean the Pump" in the manual to clean it.
No water after installation.	This product adopts a wireless pump, and the power supply mode of the water pump is induction power supply. Please ensure that the power supply is connected, the water tank and base are installed correctly, and the water pump and water tank are installed correctly. Please refer to the "How to Use" section of the manual.
Black residues and dirt appear in the water tank and on the filter element.	1) Please ensure that clean water sources are replaced regularly. 2) Please make sure to soak and wash the filter element in advance.
The battery is not charging.	Please do not disassemble the base and battery by yourself. If the original adapter cannot be used for charging, please contact us at support@petlibro.com

Specifications

Model	PLWE115
Power Adapter	Input: 100-240V 50/60Hz Output: 5V/1A
Material	ABS
Water Tank Capacity	2.5 L
Battery Capacity	5200mAh
Battery Type	Li-Ion Battery Pack
Dimensions	226×187×161 mm / 8.9×7.4×6.3 inch
Net Weight	990g / 2.18lbs



PETLIBRO.COM

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Model: PLWF115

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Made in China

PLWF115-V0003

FCC ID: 2A3DE-PLWF115S

IC: 28987-PLWF115S

CAN ICES-003 (B)/NMB-003(B)



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
