



Model: PLWF005

# USER MANUAL



Dockstream Automatic Pet Water Fountain

Before using the product, please read this manual thoroughly and retain it for future reference.

# SAFETY PRECAUTIONS

## ! Warning

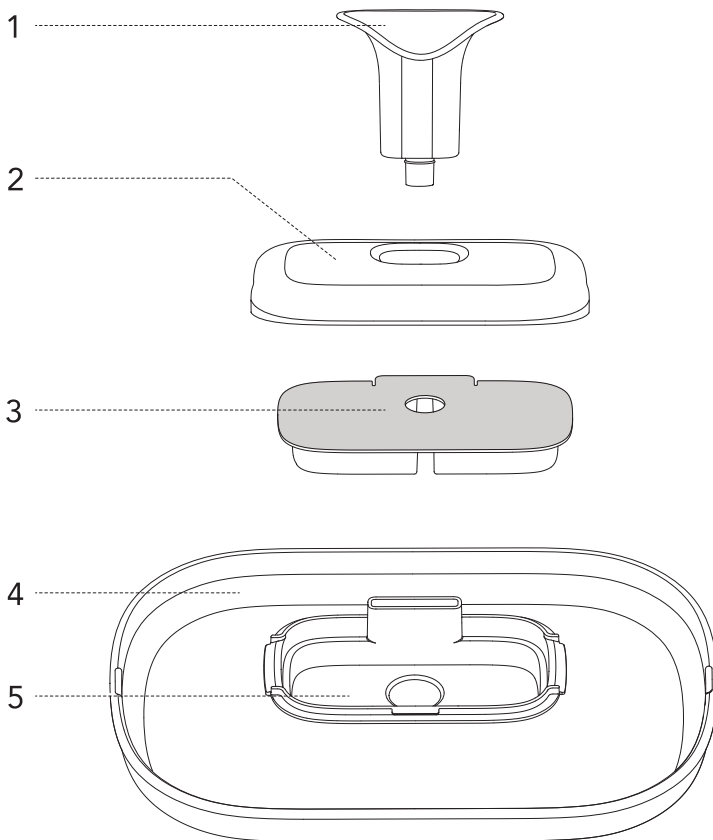
- Dispose of all packaging materials properly. Keep the polybags away from children and pets as these bags could cause suffocation.
- Do NOT allow children to play with, in or around the pet water fountain.
- To avoid injury, please keep close supervision when the appliance is used near children.
- Do NOT use the water fountain with pets not able to reach the water tray or with any physical disability.
- Do NOT place any foreign object in the water tank.
- Do NOT disassemble the pet fountain other than components as instructed in this User Manual.
- Do NOT use the pet fountain for anything other than its intended use.
- Only use attachments recommended or sold by the manufacturer. The use of attachments not recommended or sold by the manufacturer may cause an unsafe condition. Do NOT modify the pet fountain.
- Do NOT operate any appliance if the unit is malfunctioning or has been damaged. Do not attempt repairs on the device yourself. Contact our customer service immediately for further instructions.
- Be sure to disconnect the power supply for safety when the appliance is not in use.
- Please disconnect the power supply before maintaining and cleaning the machine.
- Always unplug the appliance when not in use; or before putting on or taking off parts and before cleaning.
- The power adapter and wire plug must not be flooded during cleaning.
- This product is for indoor use only.

- This product is not allowed to run without water.
- Never pull the electrical power cord to remove the plug from the wall outlet.
- If the plug of this device gets wet, turn off the electricity of that wall outlet. Do NOT attempt to unplug.
- Check the device after installation. Do NOT plug in if there is water on the contact points or plug.
- To avoid tripping, always position the power cord out of the way of foot traffic.
- Do not use the appliance in the bathroom.
- Replace the filter at least once every 2 weeks or when the flow rate has noticeably reduced. For two or more cats, you may need to replace the filters more regularly if it becomes blocked.
- Do not put any parts of the whole machine into the dishwasher, otherwise, there is a risk of deformation.

## **CAUTION**

- Do NOT allow pets to chew on or swallow any parts. If you are concerned about the power cord, purchase a cord conduit (a hard-plastic protector) at any hardware store to protect the power cord.
- If an extension cord is necessary, one unit with a proper rating should be used.
- Do NOT install or store the pet water fountain where it will be exposed to weather or temperatures below 0°C / 40°F.
- Read and observe all important notices listed on the pet water fountain and in the packaging.

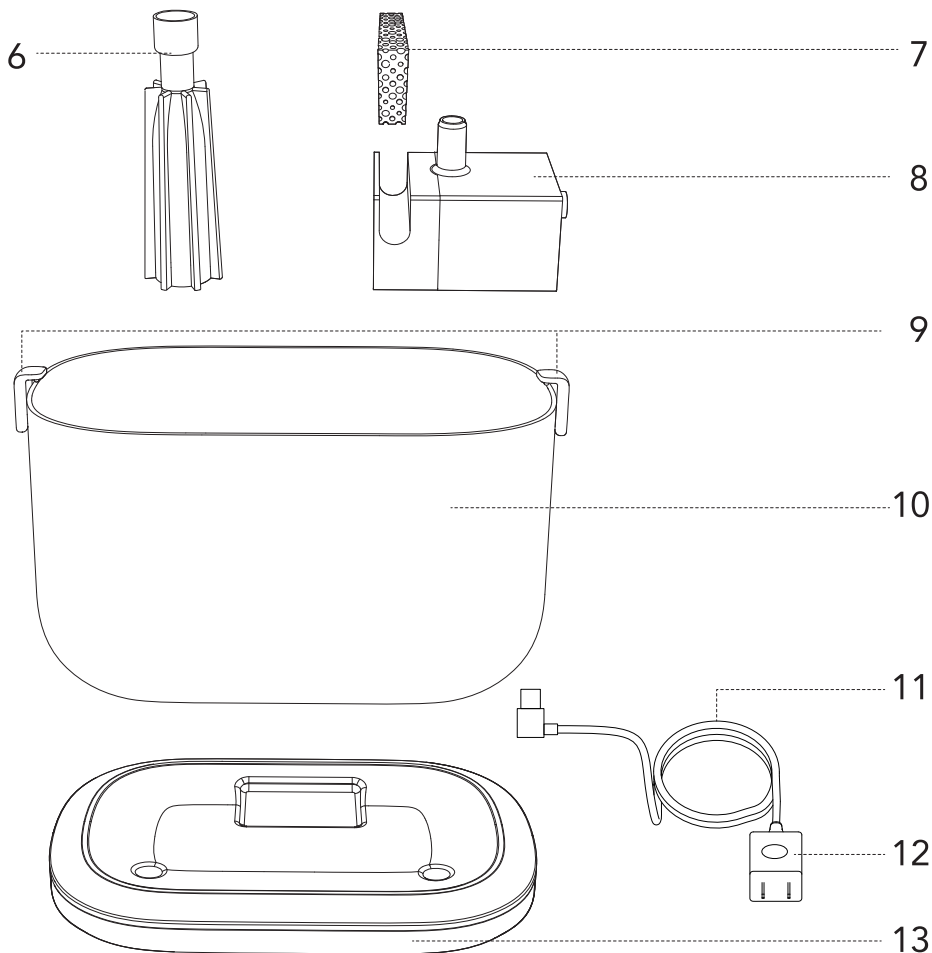
# PRODUCT OVERVIEW



- 1. Spout
- 2. Filter Lid
- 3. Filter

- 4. Water Tray
- 5. Filter Tray

**Note: Components 4 and 5 are integrated and cannot be detachable.**



6. Water Pipe

7. Foam Filter

8. Wireless Water Pump

9. Snap Lids

10. Water Tank

11. Power Cord

12. Power Adapter

13. Tank Base

**Note: Components 9 and 10 are integrated and cannot be detachable.**

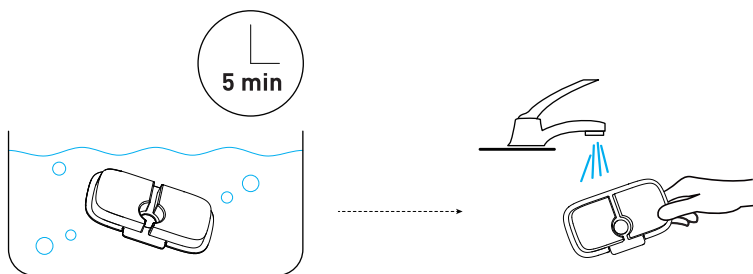
# HOW TO USE

1. Soak the filter in a clean bowl for 5 minutes, then rinse the filter thoroughly with tap water.

## Notes:

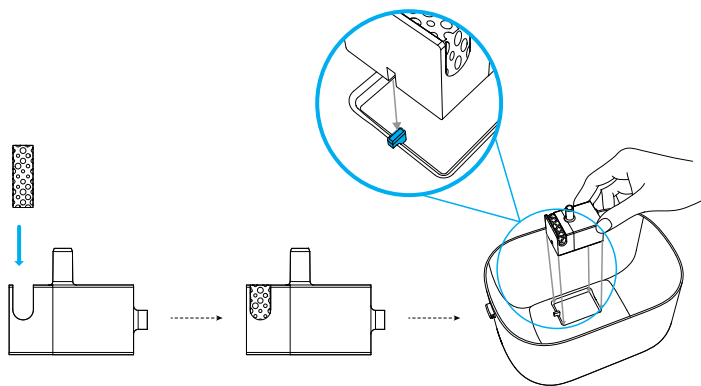
1)The filter must be fully soaked before the fountain is turned on; otherwise, the water may not flow through the filter smoothly and cause spillage.

2)Do not soak the filter in the water tank of the fountain in case of any surface dust.

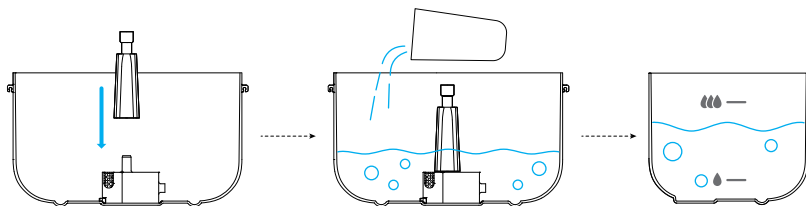


2. Insert the foam filter into the groove of the water pump. Position the pump according to the bottom slot shape.

**Note:** Please pay attention to aligning the recessed part of the pump with the protruding part of the water tank, otherwise the pump cannot be installed firmly.

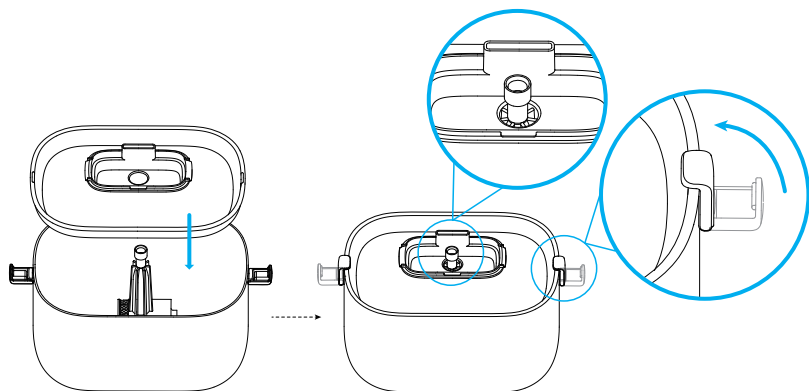


3. Install the silicone pipe on the pump. Add water to the tank.



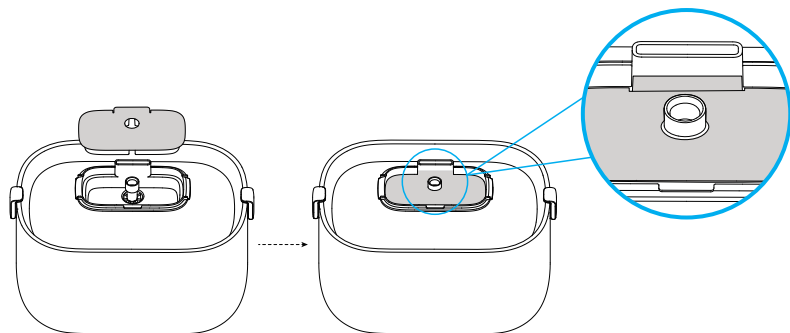
4. Install the water tray and fasten the snap lids.

**Note:** Pass the water pipe through the hole of the water tray, and the snap lids of the water tray need to be fastened, otherwise it will loosen.

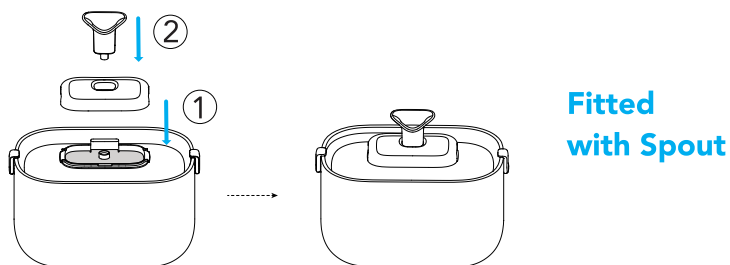
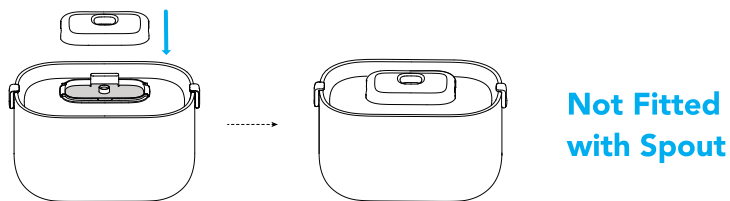


5. Install the soaked filter.

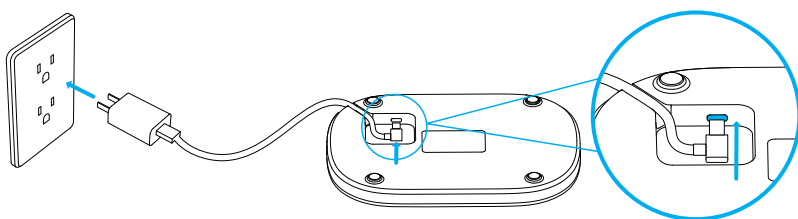
**Note:** Please make sure the hole of the water pipe passes through the hole of the filter.



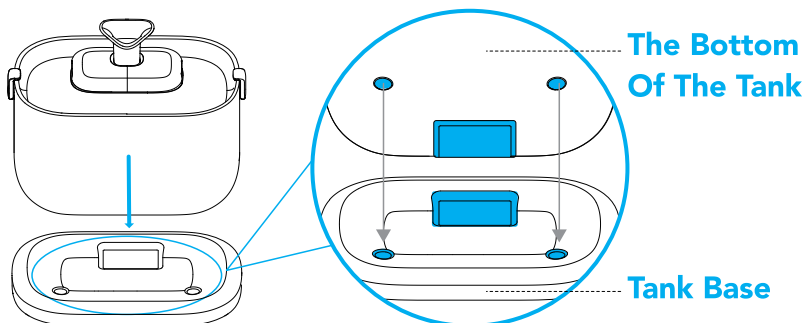
6. Install the filter lid. Whether to install the spout depends on your pet's drinking preference.



7. Connect the power adapter.



8. Install the water tank with the tank base by aligning the protruding hole of the water tank with the tank base.



# CARE INSTRUCTIONS

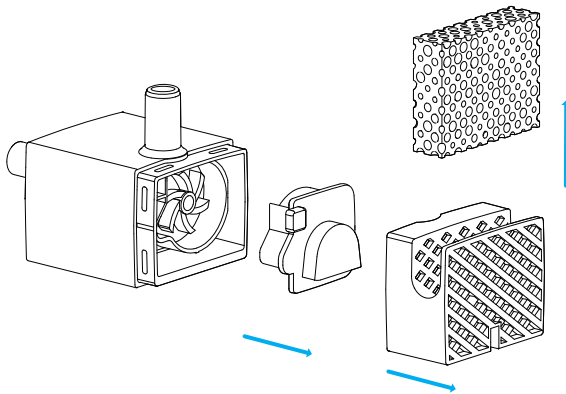
1. Replace the filter and the foam filter at least once every 2 weeks.
2. Clean the pump and fountain at lease once every 2 weeks.

## How to clean the pump

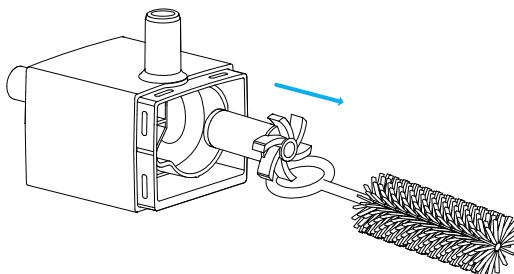
1. Remove the foam filter, pump cover and impeller cover in sequence.

### Note:

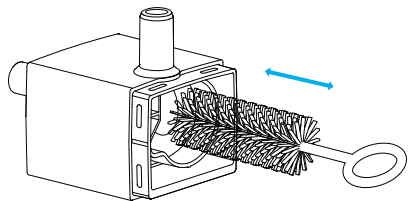
The foam filter affects the water yield very much, so please clean it frequently and replace it in time when cleaning the pump.



2. Remove the impeller by the brush hook.



3. Use the brush to clean the parts with water.



**Tip: The brush can also be used to clean the spout. Recommended to clean the spout every 2 weeks.**

## TROUBLESHOOTING

| Problem                                                      | Solution                                                                                                                                                                                                                 |
|--------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Water keeps spilling out of the water tray.                  | The filter may not be fully soaked. Please soak the filter in a clean bowl (not in the water tank) for 5 minutes before the first use.                                                                                   |
| The pump stops working.                                      | 1) Fill in water between MIN and MAX. The pump will fail if it runs dry.<br>2) Clean the pump, water tank, and drinking basin.<br>3) If the above solutions don't work, please contact us at <b>support@petlibro.com</b> |
| How often should I change the filters?<br>Where to get them? | Please replace the filter at lease once every 2 weeks. <b>support@petlibro.com</b> to purchase new filters.                                                                                                              |
| Why do I need to soak the filter before first use?           | The filters absorb more water (and therefore clean more water) when they're wet and expanded. Soaking the filter removes particulate matter that may have settled on the filter.                                         |
| Water output speed slows down.                               | 1) For the first use (or reuse after long-time storage), the water pump needs to discharge air, it's normal if the water output speed slows down.                                                                        |

| Problem                                                                    | Solution                                                                                                                                                                                                                                                                                                                          |
|----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Water output speed slows down.                                             | 2) It is dirt in the pump, please refer to "How to Clean the Pump" in the manual to clean it.                                                                                                                                                                                                                                     |
| No water after installation                                                | This product adopts a wireless pump, and the power supply mode of the water pump is induction power supply. Please ensure that the power supply is connected, the water tank and base are installed correctly, and the water pump and water tank are installed correctly. Please refer to the "How to Use" section of the manual. |
| Black residues and dirt appear in the water tank and on the filter element | 1) Please ensure that clean water sources are replaced regularly.<br><br>2) Please make sure to soak and wash the filter element in advance.                                                                                                                                                                                      |

## SPECIFICATIONS

|                     |                                          |
|---------------------|------------------------------------------|
| Model               | PLWF005                                  |
| Power Adapter       | Input: 100-240V 50/60Hz<br>Output: 5V/1A |
| Material            | ABS                                      |
| Water Tank Capacity | 2.5 L                                    |
| Dimensions          | 232x177x161 mm / 9.1x7x6.3 inch          |
| Net Weight          | 756g / 26.7oz                            |



[www.petlibro.com](http://www.petlibro.com)

## PETLIBRO

Dockstream Automatic Pet Water Fountain

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**Model:** PLWF005

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**Manufacturer:** Shenzhen Libro Technology Co., Ltd.

**Address:** 12/F, Tower B, GALAXY WORLD, Yabao Road,  
Longgang District, Shenzhen, China

**JP Importer:** 株式会社神州

Made in China

PLWF005\_V1.0

CAN ICES-3 (B)/NMB-3(B)

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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