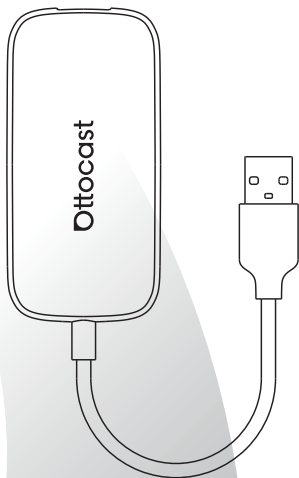


Play2Video Ultra

User Manual

English/Français/Español



Important Notices

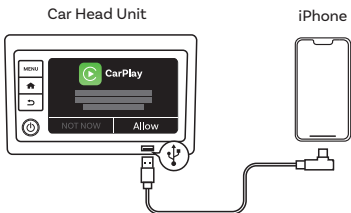
- Please read all instructions and warnings carefully before using this product.
- For your safety and the safety of others, do not watch videos while driving. Always comply with local traffic laws.
- Do not use or store this product in environments with high temperatures, strong light, magnetic fields, or other extreme conditions.
- Avoid any strong physical impact, such as dropping, stepping on, or crushing the device.
- Use only power supplies that match the product's rated voltage. Using an incorrect power source may result in malfunction or damage.
- Do not disassemble the product. Doing so is strictly prohibited and will void the warranty.
- Always operate the device in accordance with the instructions provided. The user assumes full responsibility for any damage or risk caused by improper use.

※ **Note: Information in this manual is subject to change without prior notice.**

Is this product compatible with my car?

This product is only compatible with vehicles that originally support wired CarPlay, how to check if your car has wired CarPlay ?

Connect your iPhone to the car's USB port using the original data cable. If the CarPlay icon or a related prompt appears on the car's display, your car supports CarPlay, and this product is compatible.



- ※ **Your iPhone must be running iOS 10 or later, your Android phone must run Android 11 or later.**
- ※ **If you're still unsure whether your car supports wired CarPlay, contact your car dealer for assistance.**

Package Contents



Play2Video Ultra



Bypass Power Cable
(Y-Cable)



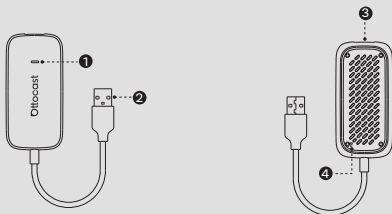
USB A to C adapter



User Manual

※ If the actual items differ from the list above, the contents of the received package shall take precedence.

Parts Names & Functions



① LED Indicator

- Solid red: Power on
- Solid green: Vehicle communication successful
- ✦ Alternating red/green: Firmware updating
- Solid white: Firmware update complete
- ✦ Flashing red: Firmware update failed
- ✦ Flashing Blue (until button release): Reset initiated

○ Solid



Flashing



Color alternating

② USB Plug

Power supply & data transmission, connect to the vehicle's data port.

③ USB Port

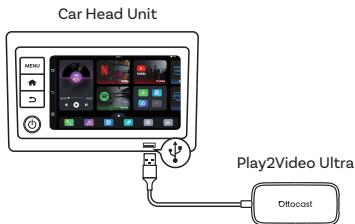
Expandable storage space.

④ Hidden Button

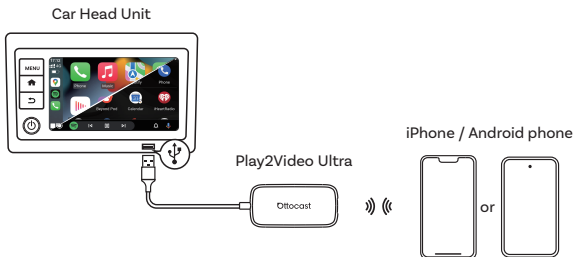
Press and hold for 10 seconds to perform a factory reset.

Key Features

- Adds a standalone Android system to your car's factory head unit.

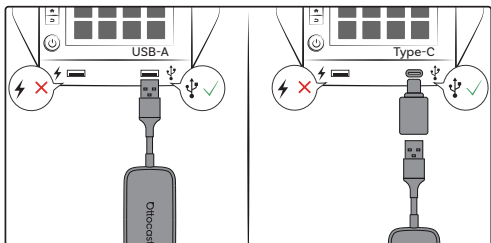


- Upgrades wired CarPlay to wireless CarPlay and wireless Android Auto.

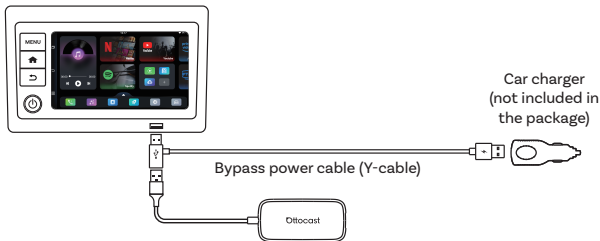


How to correctly install the product?

Insert the product into your car's USB communication port.



If the product experiences frequent reboots, fails to power on, or cannot complete startup caused by insufficient power supply from some car head units, please use the included bypass power cable (Y-cable) to provide extra power.



User Interface

App Card:

- Tap to open app
- Long press to replace app

Recent Apps



Home / App Center

Back

App Icon:

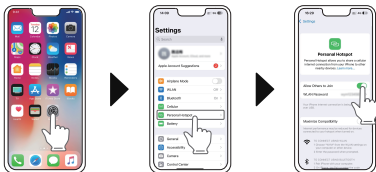
- Tap to open app
- Long press or tap the "Add" icon to replace, delete, or add apps

How to connect to the network?

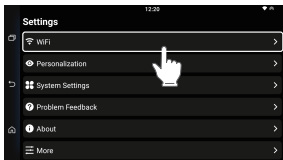
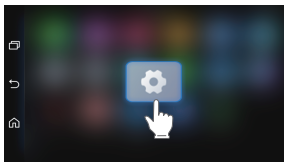
This product connects to the internet via the car's Wi-Fi or a mobile phone's personal hotspot.

Using an iPhone as an example:

1. On iPhone: Go to: **Settings > Personal Hotspot > Allow Others to Join**, then toggle the switch ON.



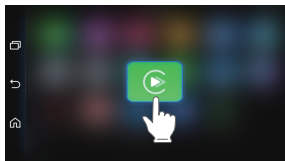
2. On this product: Go to: **Settings > Wi-Fi > Internet > Wi-Fi**, tap to turn it on, select your phone's hotspot name, enter the password, and complete the connection.



How to use Wireless CarPlay/Wireless Android Auto?

■ How to connect your phone?

1. Open the Multiplay App and locate the device's Bluetooth name.

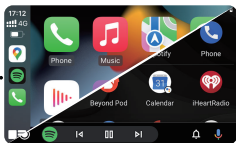


2. Request pairing from your phone. After successful pairing, approve all CarPlay/Android Auto requests.



3. Wireless CarPlay/Wireless Android Auto connected successfully.

CarPlay



..... Android Auto

How to use Wireless CarPlay/Wireless Android Auto?

■ How to switch phones?

1. Go to your phone's control center and turn off Wi-Fi and Bluetooth.



① Turn off Wi-Fi

② Disable Bluetooth

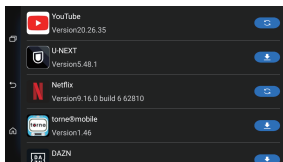
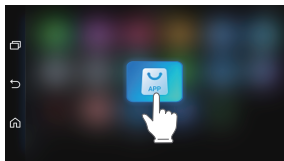
2. After successfully disconnecting, enable Bluetooth on the other phone and tap this product's Bluetooth name to pair.



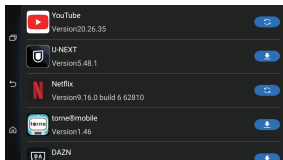
How to install and update Apps?

You can install and update apps through the AppHub. When there are app updates in the system, AppHub will notify you to update.

■ Install Apps.



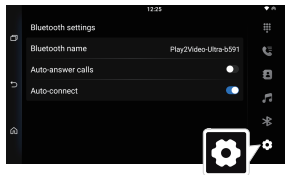
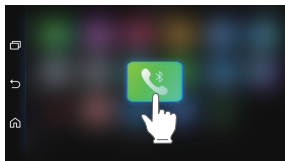
■ Update Apps.



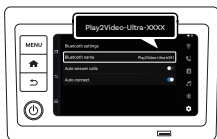
How to stream phone audio (calls & music) to car speakers?

- ※ For a better experience, we recommend deleting your phone's Bluetooth history with the original car Bluetooth. Then connect your phone to this product's Bluetooth for audio streaming.

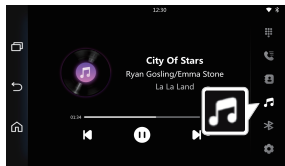
1. Open the Bluetooth App on this product and find its Bluetooth name.



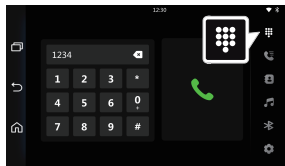
2. Search for the displayed name and connect via Bluetooth.



- **Bluetooth Music:** Open the Bluetooth App and tap the music icon.



- **Bluetooth Calls:** Open the Bluetooth App and tap the dial pad.

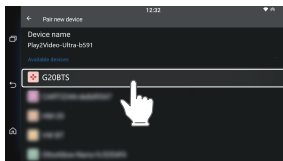


How to operate the product via Bluetooth remote?

1. Set the remote to pairing mode (method may vary by model). For OEM remotes:



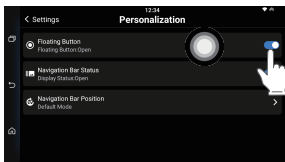
2. Pair with the remote: Go to: **Settings > More > Connected devices > Pair new device**, then select the remote's Bluetooth name.



※ The Bluetooth remote must be purchased separately. For best compatibility, we recommend using the remote that comes with this product (if included).

How to use Floating Assistive Touch?

To enable Floating Assistive Touch: Go to: **Settings > Personalization > Floating Button**, then toggle it ON.



How to change language?

1. Go to : **Settings >System Settings > Language**, then select your preferred language.

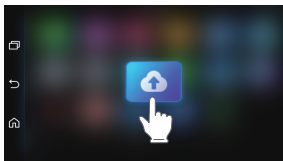


2. Drag your preferred language to the first position.

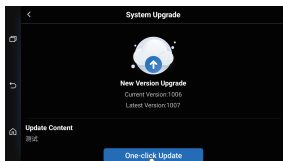


Firmware Update

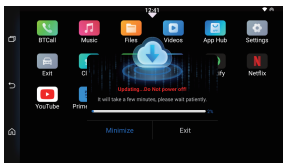
1. Open the Update App.



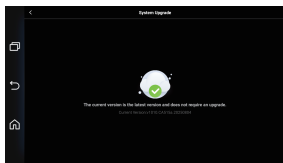
2. Check for available updates and tap Download / Update.



3. Updating...



4. When the update is complete, the system will reboot automatically.



Report an Issue

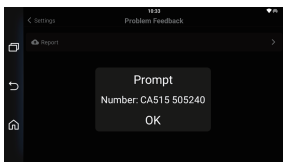
1. Ensure the product is connected to the internet.



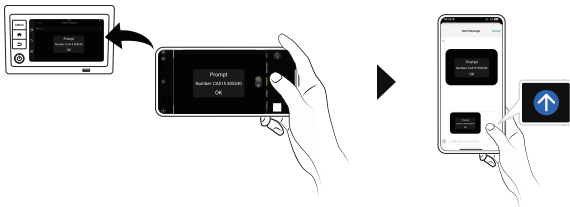
2. Go to: **Settings > Problem Feedback > Report**, enter the relevant details and submit.



3. Submission successful.



4. Take a screenshot of this page and send it to your seller.



1. No response after installation?

- (1) Check if your car supports wired CarPlay(see "Is this product compatible with my car?" on page 4).
- (2) If supported, reset the car's system, then connect your iPhone via the original USB cable to activate CarPlay. Reinstall the product afterward.

2. Wireless CarPlay / Android Auto fails to connect?

- (1) Navigate to: **Settings > More > Connected devices**, then delete the Bluetooth connection record between this product and your phone. Reconnect your phone to the product.
- (2) If unresolved, please refer to "Firmware Update" on page 17 to upgrade the product software to the latest version, then reconnect the device.

3. Wi-Fi connection issues?

Please reset the product and reconnect.

4. Product stops working after normal use?

- (1) Reset the car's system, activate wired CarPlay via USB, then reinstall.
- (2) If unresolved, reset the product and reinstall.

※ **If the issue persists after following these steps, please refer to page 18 "Report an Issue" to upload log files, including vehicle model & year, fault description, VIN (Vehicle Identification Number), and a screenshot of successful upload, then send to your seller.**



Scan the QR code below to view the English version of the operation manual or user support video.

