oneisall
TRANSFORM HOW YOU PET

Stainless Steel Pet Fountain

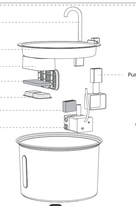
Model:PWF-001

User Manual
ON-D125

Dear Customer: UK/US

Thank you for supporting us.
In order to provide your pet with fresh and clean water continuously,please read the manual carefully.
If you have any problems during use please contact us in time to help you solve the problem.
Email us: **support@oneisall.com**

What You have



Before We Start: Care Instructions UK/US

In order to provide your pet with fresh and clean water continuously, please read and remember these three simple tasks:

Refill Often	Please keep the water level above MIN water Line or full all the time,The pump is designed to work in water at least MIN water line, if the pump dries without water, it may cause malfunction.
Clean The Pump And Fountain	Clean the pump and fountain apart with the soap and warm water every 2 to 4 weeks,Be careful not to get soap in the filter, as it will not rinse out.
Replace Filters On A Regular Basis	Replace the carbon filter every 2 to 4 weeks when you clean your fountain. Replace the sponge and foam filter every 1 to 2 months depend on use frequency.

Water Level Indicators

Steady Blue Light
Water is sufficient

Steady Red Light
Water shortage, please refill water

Let's Get Started UK/US

5 min

Note before use

Soak the filter in a separate bowl of clean water for 5 minutes before use.

1. Place the sponge on the side of the pump.
2. Open the water pump cover.
3. Insert the pump into the pump stand.
4. Attach the pump holder to the water tray.
5. Place the soaked blue foam into the filter.
6. Place the soaked activated carbon filter into the filter box and close the lid.

Note: The plane of the filter faces up.

Note:
1. The filter must be fully soaked before using the fountain. Otherwise, the water may not diffuse through the filter and case overflow.
2. Do not soak the filter in the fountain tank to avoid dust on the surface.

UK/US

1. Put the cover on

2. Plug the water faucet firmly, then add water to MAX line

3. Fasten the buckle.

Insert the cable into this gray cord slot

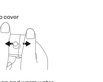
4. Power on and start using.

Note:
1. Fill water to MAX water level in bowl, place the water fountain in a place where your pet will use it.
2. Make sure the power cord, adapter and your hands are dry, then contact the power supply.
3. Keep healthy and happiness flowing!

UK/US

Cleaning the pump is essential to the longevity of the fountain. Please clean the pump at least every 2 weeks.

Step 1. Gently break open the pump cover



Step 2. Clean the parts with dish soap and warm water

Note:
Be sure to shut down and disconnect the power supply for safety when the product is not in use.
2. For indoor use only
3. Keep the power adapter and power cord dry during cleaning
4. The product is not allowed to run without water,Model with automatic shut down function can ignore this)
5. Please turn off the power before maintaining and cleaning the machine

Filter Replacement

To make sure your pet drinks clean water Please replace the filter regularly.

Warranty Card UK/US

If the pump stops working within two years, please contact us for a new pump as soon as possible.

Q&A

Q: How can I get the filters and water pump?
A: Here with the Water Pump asin: **B0BN7NHSHH, B0DQCWXY9X**
UK Filter asin: B0BNTJDHV5, B0DD39WX74
UK Filter asin: B0BNTJDHV5, B0D9JN615K

Q: How often do I need to change my cat water fountain filter?
A: The water pump and dispenser need to be cleaned every 1-2 weeks, every 2-4 weeks you need to change the cartridge,we will provide you with 2 extra sets of filters.

Q: What if the product does not spray water?
A: Please check whether the water level is lower than MIN, if the water level is normal, please clean the pump.

2-Year Warranty

Thank you for your purchase, We are very confident about the premium quality of our professional pet fountain, so we have backed them up with an unparalleled 2-year replacement guarantee, If you have any issues with your pet fountain, please contact us for a free replacement or refund. We will get back to you within 24 hours.

support@oneisall.com
+1 877-522-8578 (US) Mon-Fri 8am-5pm(PST)
www.oneisall.com

@Oneisall.Official

Safety Warning UK/US

1. Dispose of all packaging materials properly. Keep plastic bags away from children and pets as these bags can cause choking.

2. To avoid injury, supervise closely when using this product near children.

3. Do not use the dispenser if your pet cannot reach the water tray or has any physical disabilities.

4. Do not put any foreign objects into the water tank.

5. Do not disassemble the parts of the pet water dispenser other than those described in this owner's manual.

6. Do not use the pet water dispenser for any purpose other than its intended use.

7. Always unplug the unit from the power source when it is idle, or before installing or removing parts, and before cleaning.

8. Avoid water ingress into the power adapter and cord plug during cleaning.

9. This product must not be operated without water.

10. To avoid tripping, make sure the power cord is located away from pedestrians.

11. Check the unit after installation. If there is water on the contacts or plug, do not plug it in.

12. Please change the cartridge at least every 2 weeks or when the flow rate decreases significantly. For two or more pets, the cartridge may need to be changed more frequently if it becomes clogged.

13. Of the entire appliance, only the stainless steel parts and the non-removable parts attached to them can be cleaned in the dishwasher.

14. Do not put other parts into the dishwasher, as there is a risk of deformation.

GPSR Product Information

EU REP

Name: Apex CE Specialists GmbH
Add: Grafenberger Allee 277–287,40237 Düsseldorf,DE
Contact Person: Wells Yan
Tel: +35322066339
E-Mail: Info@apex-ce.de

UK REP

Name: APEX CE SPECIALISTS LIMITED
Add: 8 East Union Street, Manchester, England, M16 9AE
Contact: Wells
Tel: +44161371080
E-Mail: Info@apex-ce.com

Product Name: Pet Water Fountain
Brand: oneisall
Product Model: PWF-001
Rated Voltage/Current: DC 5V ⎓ 1A

GPSR-Manufacturer info:
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Made in China

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TRANSFORM HOW YOU PET

Any problem you have, please contact us :
support@oneisall.com

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