

FAQ

Q1: What’s the operating temperature range and storage advice?
A: This unit uses a lithium polymer battery. Operating range: -4°F to 140°F (-20°C to 60°C). Avoid storing it in a hot vehicle—temps above 140°F/60°C can damage the internal battery and cause swelling or safety issues.

Q2: How do I start a vehicle with this unit?
A: See the instructions under “How to Start a 12V Vehicle.”

Q3: How do I know if it’s connected to the vehicle correctly?
A: A solid green light on the jumper cable means it’s connected properly. A solid red light indicates reversed connection—disconnect and reconnect.

Q4: What if it doesn’t start the vehicle?
A: Fully charge the unit, press the “BOOST” button, wait for a solid green light, and then start the vehicle within 30 seconds. If it still fails, contact us at: fiona@gooloo.com (include your order ID).

Q5: What if the unit won’t charge?
A: Try a USB-C cable and a 5V wall charger. If that doesn’t work, contact us at fiona@gooloo.com (include your order ID).

Q6: What if it doesn’t charge other devices?
A: Try a different charging cable. If that works, the original cable may be defective. Contact us for a replacement. Still not working? Email us with your order ID.

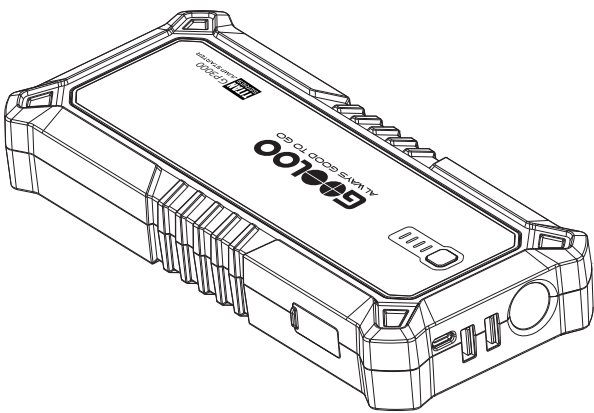
Q7: How do I turn it off?
A: The unit turns off automatically after 30 seconds with no load.

Q8: Can it charge other devices while being charged?
A: Yes.

Q9: Can it charge other devices while jump-starting a car?
A: No.

Q10: How often should I recharge it?
A: Every 3 months is recommended.

Q11: Why does it shut off after 30 seconds when charging certain devices?
A: It won’t charge low-power devices (like iPhone 6, headphones, smart-watches) if they draw under 200mA. If the current is too low, it shuts off automatically after 30 seconds.



Quick Reference Guide

We have switched to a digital version to reduce paper usage and support environmental sustainability



Scan the QR code for detailed guides & multilingual manuals

 fiona@gooloo.com (for the US)
support.eu@gooloo.com (for the EU)

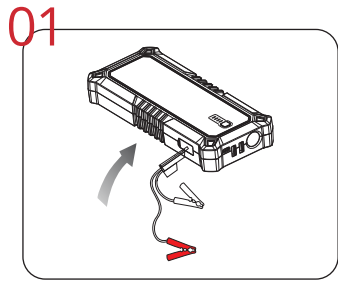
 www.gooloo.com

 1-888-886-1805
Mon.-Fri. PST 9:00a.m.-5:00p.m.

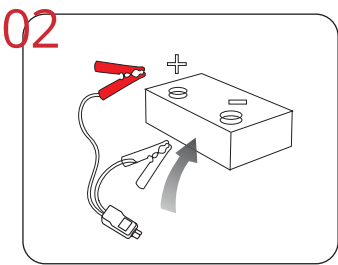
HOW

How to Start a 12V Vehicle

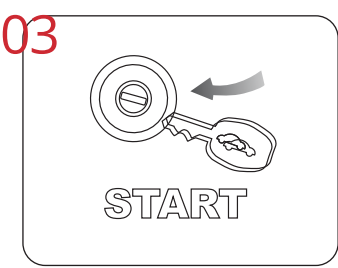
Note: Do not press the "BOOST" button on the jumper cable before connecting the vehicle battery correctly.



Insert the blue end of the battery into the jump starter socket



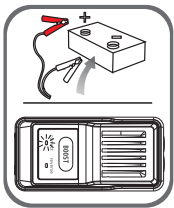
Connect the clamps to



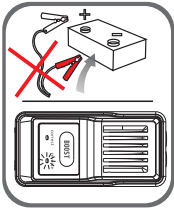
Start Vehicle Engine

Troubleshooting

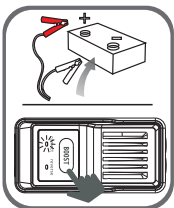
Solid Green Light: Clamps are connected properly, and the device is on. Proceed with the jump-start.



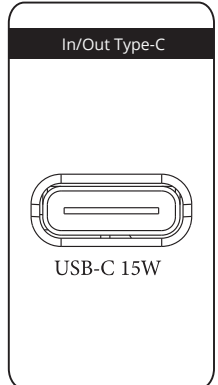
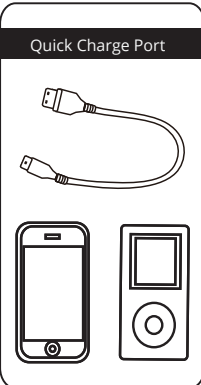
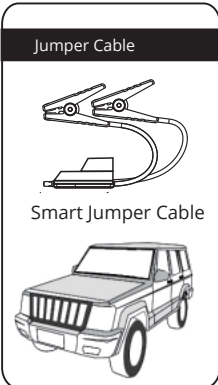
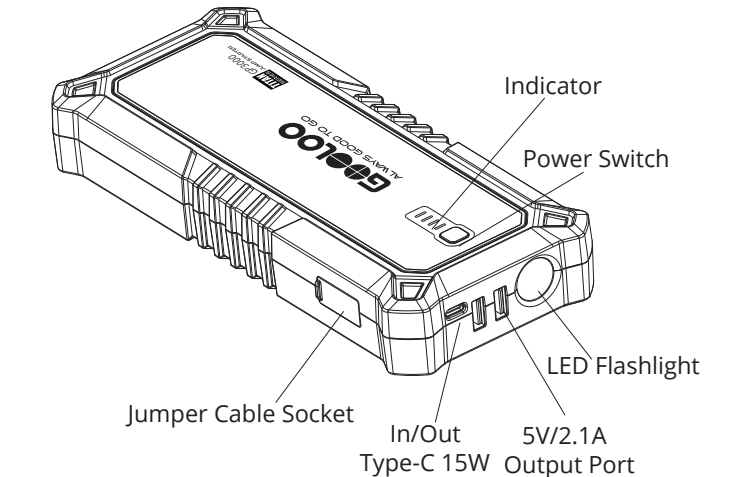
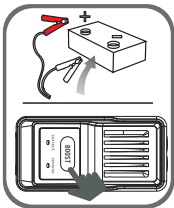
Solid Red Light: Clamps are reversed. Reconnect the positive and negative terminals correctly. Once the green light turns solid, proceed with the jump-start.



Flashing Green Light: Battery voltage is low. Press the BOOST button. Once the green light is solid, start the vehicle within 30 seconds.



No Green or Red Light: Battery may be damaged or unresponsive. Check the clamp connections and press the BOOST button. Once the green light is solid, start the vehicle within 30 seconds.



Technical Specification

Product Name:	GP3000 Jump Starter
Model No.:	Epower-136
Input:	Type-C 15W(5V/3A)
Output:	Type-C 15W(5V/3A), Quick Charge (5V/2.4A,9V/2A, 12V/1.5A),5V/2.1A,15V/10A
Capacity:	59.2Wh/4000mAh,14.8V
Starting Current:	600A
Peak Current:	3000A
Size:	8.98 × 3.92 × 1.30in
Weight:	1.39 lb
Operating Temp:	-20°C~60°C/-4°F~140°F
Lifetime:	> 1000 cycles
Full Charging Time:	5-6 Hours (5V/3A)

Attention

- Do Not Submerge In Water
- Do Not Disassemble
- Do Not Drop
- Avoid Extreme Temperatures
- Do Not Place Near or Into Fire

- Overcharge/Discharge Protection
- Fuse Protection
- Against-reverse Plug