

Let's get started.

Need help? Scan the QR code for video tutorials and user guide.

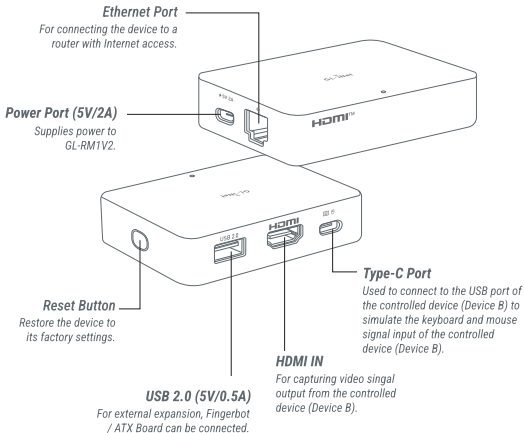


link.gl-inet.com/rm1v2-userguide-support

GL·iNet

**GL-RM1V2 / Comet
Remote KVM**

PRODUCT INTERFACE DESCRIPTION



SUPPORT

Technical Support

- For more detailed and updated instructions, please visit our website [*link.gl-inet.com/rm1v2-userguide-support*](https://link.gl-inet.com/rm1v2-userguide-support)
- For further questions, contact us via these methods:
 - Email: [*support@gl-inet.com*](mailto:support@gl-inet.com)
 - Discord: [*link.gl-inet.com/website-discord-support*](https://link.gl-inet.com/website-discord-support)
 - Reddit: [*link.gl-inet.com/website-reddit-support*](https://link.gl-inet.com/website-reddit-support)
 - Forum: [*forum.gl-inet.com*](https://forum.gl-inet.com)

TROUBLESHOOTING

Reset

- Press and hold the Reset button for **8 seconds** to restore factory settings.



No Internet Connection

- Ensure the Ethernet cable is connected to the RM1V2's Ethernet port and that the router supports the DHCP protocol.

Remote Mouse Cursor Misalignment

- If the mouse cursor on the controlled computer isn't appearing in the same position on your screen, adjust the computer's display resolution to one of the supported options listed below.

60FPS Support: 2560x1440, 1920x1200, 1920x1080, 1600x1200, 1440x900, 1360x768, 1280x1024, 1280x800, 1280x720, 1024x768, 800x600.

30FPS Support: 3840x2160.

WARRANTY



- We provide a **two-year limited warranty** for remote KVM and a **3-month limited warranty** for accessories.
- Extra warranty may apply according to the local law in which the product purchase took place.
- Highly recommend using the **5V/2A** power adapter.
- Any damage to the device caused by not following the instructions will render this warranty null and void.
- Any damage to the device caused by modifying the PCBA, components or case will render this warranty null and void.
- Issues caused by the use of third-party firmware may not get official support from us.
- Any damage to the device caused by inappropriate use, e.g. inappropriate voltage input, high temperature, dropping it into water or onto the ground will render this warranty null and void.
- Pictures on the instructions are only for reference. We reserve the right to change or modify these materials without further notice.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation

Declaration of conformity

Hereby, GL TECHNOLOGIES (HONG KONG) LIMITED declares that this product type [Remote KVM, GL-RM1V2] is in compliance with the essential requirements and other relevant provisions of Directive 2014/30/EU and 2011/65/EU. The full text of the EU declaration of conformity is available at the following internet address:

<https://www.gl-inet.com/products/certificate>.

Hong Kong Office

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HDMI™

HIGH-DEFINITION MULTIMEDIA INTERFACE

ver. 20251215

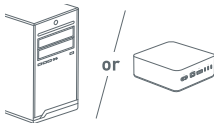
SETTING UP

Device A



Controlling device

Device B



Device being controlled

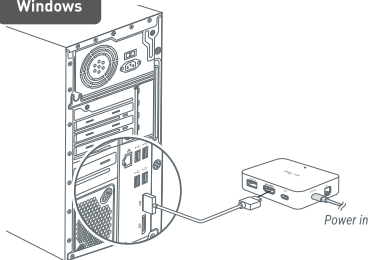
- 1 Connect the GL-RM1V2 to the **power source** to power on.



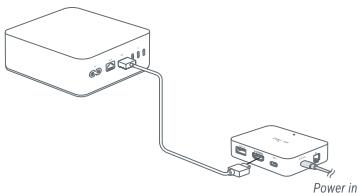
Plug in power cable

- 2 Plug an **HDMI cable** into the GL-RM1V2's HDMI IN port and the other end into Device B's HDMI port.

Windows

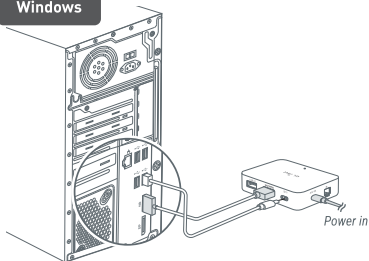


macOS

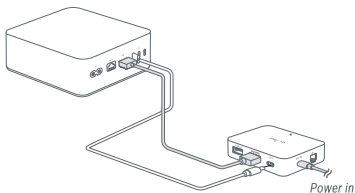


- 3 Connect the GL-RM1V2's Type-C port to the USB interface of the Device B using a **USB cable**.

Windows

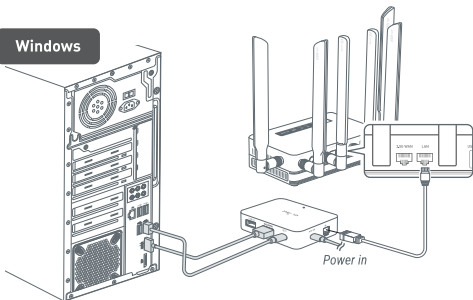


macOS

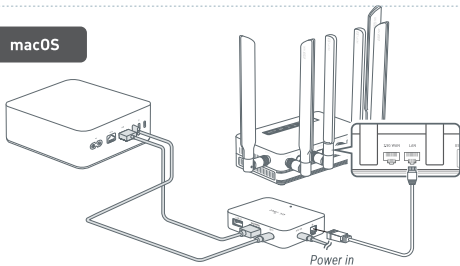


- 4 Plug the GL-RM1V2's **Ethernet** port to a network source.

Windows



macOS



5

Local access:

Access the GL-RM1V2 by visiting its IP address in a web browser.
(Note: you can get the IP via upper router.)

**Remote access:**

For remote access, visit ***www.glkvm.com*** in a web browser to bind your device online.

**APP:**

Download and install the application from ***https://www.gl-inet.com/app-rm/*** onto Device A. Follow the on-screen instructions to register an account and bind your GL-RM1V2.



Scan to download



<https://www.gl-inet.com/app-rm/>