CATLINK

AI Water Fountain

WIRELESS User Manual



Thank you for purchasing the CATLINK AI Water Fountain-WIRELESS!

CATLINK aims to develop products that keep your pets happy and make your life easier. This manual will help you get the most out of your WIRELESS. We will guide you through the setup process, as well as provide you with useful tips and advice.

There are many features to explore with WIRELESS, so keep this manual handy for future reference. If you need assistance, please email us at support@catlink.cn or call us at +1 833 440 2772.

Enjoy your WIRELESS, and ease your life!

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Important Statement

Thank you for using CATLINK AI Water Fountain-WIRELESS. Our top priority is the safety and health of your furry friends.

- Read all instructions before using your CATLINK AI Water Fountain-WIRELESS. Once using this product, it means that you have carefully read and accepted the following safety precautions.
- CATLINK shall not be responsible for any loss or damage caused by negligence or wrongful act in operating.
- CATLINK reservers the right to interpret and modify this statement.

Important Safety Instructions

Failure to follow these safety instructions could result in damage to the product or other property.

① Install and use the product in accordance with the instructions.
② For indoor use only. Direct sunlight, high heat and humidity should be avoided.
③ The 5V power supply protects pets from an electric cord bite injury. A leak may occur when the cord is chewed by your pet. Use it properly.
④ Use the genuine power adapter, otherwise it will damage the product or cause a safety accident.
⑤ Place the WIRELESS on a dry, firm, level surface. Keep it placed horizontally and do not overturn it, as the product may not work properly.
⑥ Do not immerse or soak the base of this product in water. If it gets wet accidentally, dry it in time to avoid damage to the product.
⑦ Keep the product clean and dry for long-term storage.
⑧ Never allow children or people with reduced physical, sensory, or mental capabilities or lack of experience and knowledge to use, clean, or maintain WIRELESS without supervision or instruction concerning its use in a safe way and understanding of the hazards involved.
⑨ Perform maintenance under the guidance of professionals to prevent accidental injuries.
⑩ Always check the remaining water in the water fountain before traveling.
⑪ We will regularly upgrade and optimize the equipment. The actual equipment or related functions may be different from this manual. If you have any questions, please contact customer service.
⑫ If you need further assistance, feel free to contact customer service.

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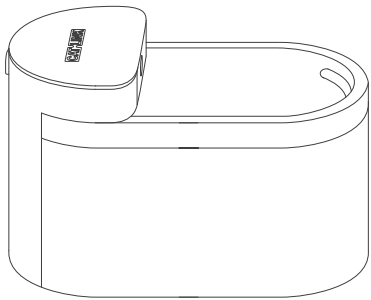
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01 Product List



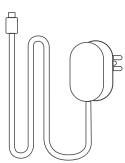
AI Water Fountain-WIRELESS x1



Filter x1



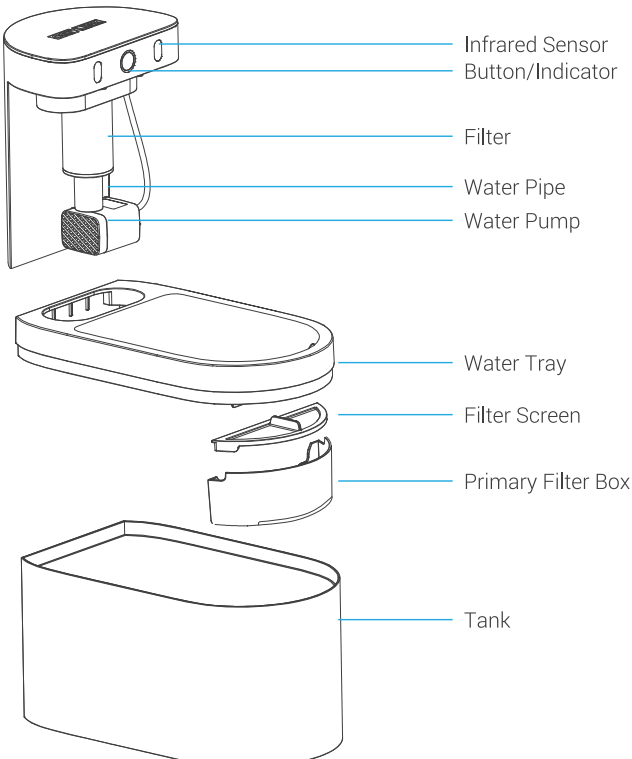
User Manual x1



Power Adapter x1

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02 Product Structure

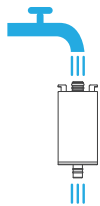


03 Assembly Instructions

❶ **What's in the box:** The package contains one AI Water Fountain-WIRELESS, one Filter, and one User Manual.

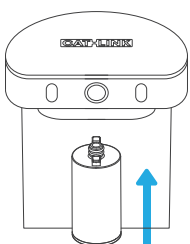
❷ **Before first use:** Wash the Water tray, Filter, and Tank. (*The Faceplate and Button are prohibited from washing with water)

The Filter contains high-density activated carbon fiber materials. Before the first use, we recommend rinsing it under the tap for a minute to avoid carbon dust entering the water.

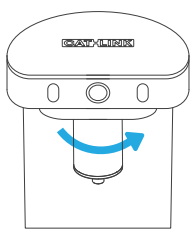


❸ **Filter installation**:

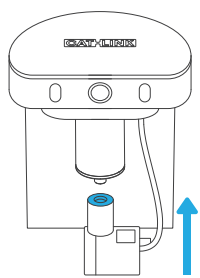
(1) Insert the Filter into the position shown in the picture, aligning it with the alignment point.



(2) Rotate the Filter to the right to make sure it is tight.



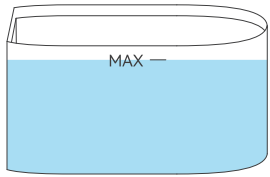
(3) Insert the water pump and connecting pipe completely into the bottom of the filter element water inlet.



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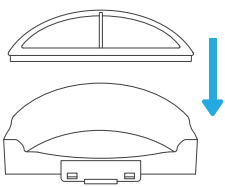
❹ **Fill the tank:**

Add water up to the Max line.

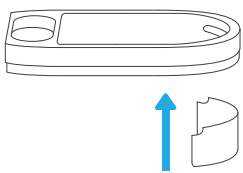


❺ **Water fountain installation:**

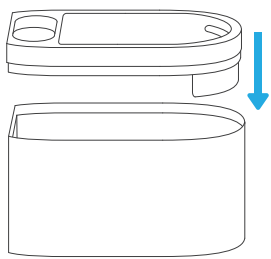
(1) Place the Filter Screen in the Primary Filter Box.



(2) Snap the Primary Filter Box under the Water Tray.

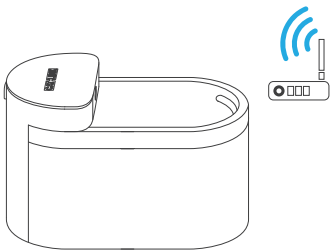


(3) Insert the Water Tray into the tank.

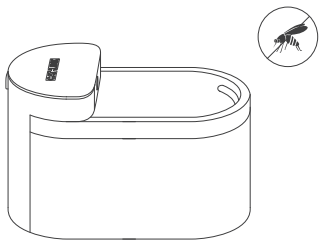


❻ Place the water fountain:

(1) Make sure that the water fountain is close to the router and away from other interfering household appliances.



(2) If there are flying bugs or moths in the home environment, it is necessary to take measures to get rid of bugs. Keep the water fountain away from humid places such as kitchens and bathrooms.



❼ Charge the water fountain

MUST be fully charged before the first use.

The fountain is compatible with a 5V 2A adapter and fast charger, but does not support an iPhone 5V 1A adapter.

Once you have assembled the product, get connected to WIFI by following the steps below.

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04 WIFI Connection

NOTE:

- Place the water fountain as close to the router as possible, and make sure it is powered on.
- Authorize the location information, and turn on GPS on your Android phone.
- WIFI names can only contain letters and numbers to avoid connection issues.
- Use 2.4GHz WIFI, as 5GHz WIFI is not supported, and some places like hotels, airports, etc. require special certification of WIFI.
- Recommend connecting to WIFI when pluging in.

① Download the CATLINK APP from your phone's application market or scan the QR code.

CATLINK app

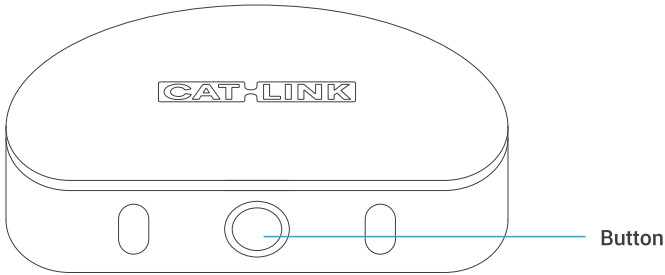
For Android & iOS

② Register your account in the app and log in.
(Turn on Location Services.)

③ On the DEVICE page, the AI Water Fountain-WIRELESS can be automatically searched when the machine is powered on for the first time. Or you need to manually add it with the prompts.
(Before connecting, ensure that your mobile phone is connected to WIFI.)

Congratulation!
You have completed all the steps, and now the water fountain is working.

05 Button



*Switch modes when the device is plugged in.

Note that the mode cannot be switched while the device is running on battery power.

Operation	Status	Notification
Press once in the shutdown state	Power on	1 Beep
Press once	Switch mode	1 Beep
Press three times	Satety lock/unlock	1 Beep
Press and hold for 5s	WIFI connection	2 Beeps
Press and hold for 10s	Activate Filter	2 beeps, then 2 more after 10 seconds
Press and hold for 15s	Power off	None

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06 Indicator

Indicator Lights	Indicator Status	Explanation	Beep
Working Status	**Red Light Flashing Slowly**	**Water shortage**	
	Orange Light Flashing Fast	Filter life expires	
	Purple Light On	Low battery	
WiFi Connection	White Light Flashing Slowly	Enter WiFi connection mode	2 Beeps
	White Light Flashing Fast	Failed	
	White Light On	WiFi connected	
Flowing Mode (Flowing mode can be switched only when the power is plugged in)	White Light On	Flowing Mode	
	Blue Light On	Eco Mode	
	Cyan Light On	Smart Mode	
	Light Off	Smart Mode under battery power	
Power	**Green Light Flashing**	**Charging**	
	Green Light On	**Fully charged**	

07 Working Mode

*Please switch the mode when you plug it in. The mode cannot be switched under battery power.

Power Supply	Mode	Status
Plug-in	Flowing Mode (Default)	The fountain is designed to provide a continuous supply of fresh and clean water to encourage pets to drink as much water as possible. (Recommended)
	Eco Mode	Flowing water for 3 minutes every 20 minutes, suitable for timid cats.
	Smart Mode	The fountain will be in Eco Mode when it is on standby, but it will switch to Flowing Mode when it detects a pet approaching. This helps stimulate the pet's curiosity and interest in drinking water.
	Night Mode	In Night Mode, the water fountain will flow for 20 seconds every two hours to refill the Water Tray. When a pet approaches, the fountain will flow for 20 seconds.
Battery (Cannot switch mode)	Smart Mode	When a pet approaches, the fountain will flow for 20 seconds, but there is no operation to wash off floating hair.

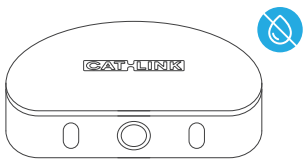
08 Power Supply Mode

Power Supply Mode	Working Mode	Synchronization of Data
Plug-in	4 Modes (You can switch modes and wash off floating hair.)	Real-time synchronous data
Battery	Only Smart Mode (You cannot switch modes or wash off floating hair.)	Automatically connect to WIFI at 6:00 and 18:00 every day to synchronize the cat's drinking data for that day. When the water level is low and the battery is weak, the machine will automatically connect to WIFI to send a notification.

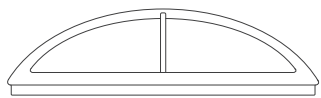
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09 Cleaning

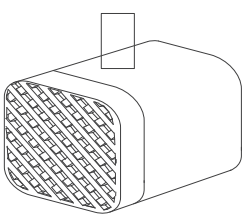
(1) Do not wash the Sensor, Indicator and Button. Always keep them dry.



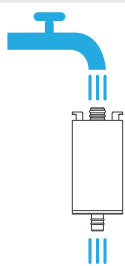
(2) It is recommended to clean the Filter once a week and replace it every six months. * If there are flying insects or moths in the home environment, wash them once every 2-3 days.



(3) It is recommended to disassemble and clean the Water Pump monthly.



(4) It is recommended to rinse the Filter with clean water weekly and dry it.



10 Filter

Replacement Cycle

- CATLINK recommends changing the Filter every two months.
- When the Filter's service life expires, the indicator will flash orange if there's enough water. You can also monitor Filter usage in real time through the APP.

Activate the Filter

① Install new Filter

② When there's enough water, press and hold the button for 10 seconds until the orange indicator fades out. This indicates that the Filter is now activated.

11 Charging

***Charging the device will not affect its normal operation.**

① Low battery reminder: When the indicator turns purple, it means the battery is low and you need to charge the product.

② Adapter selection: To charge the water fountain, make sure to choose a power adapter with a 5V2A Type-C connector.

③ Indicator light: The indicator will flash green while charging and turn solid green once it's fully charged.

12 Product Specifications

Name	CATLINK AI Water Fountain-WIRELESS
Model	CL-WB-01
Main Material	ABS
Total Capacity	2.3 L
Size	5.31*10.31*6.69 in / 135*262*170 mm
Rated Voltage	5V⎓2A
Target Audience	Cats and small dogs
Weight	2 lbs
Battery capacity	5000 mAh
Carried Standard	GB 4706.1-2005
Website	www.catlinkus.com
Toll Free	+1 833 440 2772

13 Customer Service

We will provide customers with a one-year free warranty service.

If you have questions or need assistance, contact us!

Phone Support

+1 833 440 2772
Mon–Fri: 10AM–6PM EST

Email Support

support@catlink.cn 24/7

Toll free: +1 833 440 2772 Email: support@catlink.cn



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