

bebird

Smart Ear
Cleaning Device



Home 30S
Family Edition

Please read these instructions completely, before operating this product

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Download app



or



Search for "**bebird**"
in your phone's app store

Scan QR code to download
the **bebird** app and install it

Elder mode



Elderly mode scan this QR code
to use without downloading

Video tutorials



For more instructional videos,
please scan the QR code.

App connection

1

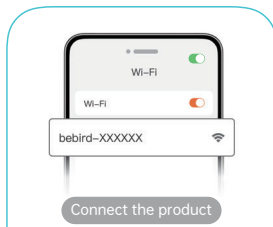
Press and hold the power button to power on the device.



The blue light will be lit once the device is on.

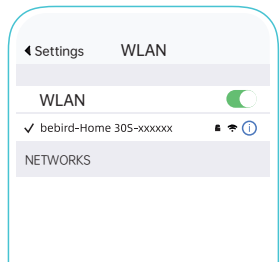
2

Open bebird App, and click "Connect the product"



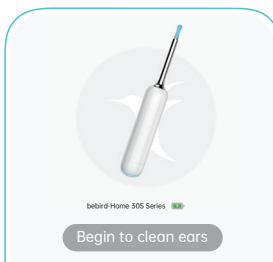
3

Connect the device by WiFi ("Wi-Fi name: bebird-Home 30S-XXXXXX").



4

Return to the bebird app and click "Begin to clean ears" to start using



WARNING

The UVC sterilization will automatically activate when the product is powered off. Avoid direct exposure to the skin, especially the eyes, during the sterilization process.

Accessories in the case



Name of main device



The UVC sterilization will automatically activate when the product is powered off. Avoid direct exposure to the skin, especially the eyes, during the sterilization process.

Camera lens



Hose



The hose can be twisted at any angle to prevent blind spots.

Indicators

During power-on and connection,  the blue indicator light will flash.

Once connected,  the blue light will remain lit.

While charging,  the green indicator stays lit.

After charging is complete,  the green indicator turns off.

When the battery is low,  the blue indicator will flash rapidly.

Power button

Press and hold the switch, the blue light will turn on.



Charging port

Have the cover removed in charging.

Case accessories installation

Please install in the order of step 1 -> step 2 -> step 3

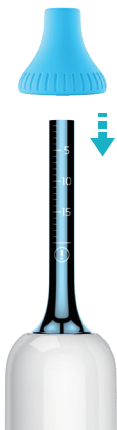
Step 1:

Put the sanitary hood on the main device and tighten it. There are scales marked for reference.



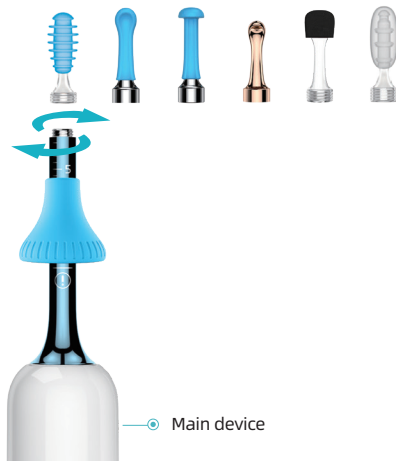
Step 2:

Place the ear canal protection plug in the appropriate position on the sanitary hood to prevent it from being inserted too deeply into ear canal.



Step 3:

The installation methods for the oily earwax scraper, silicone-wrapped ring-shaped ear spoon, relaxation tip, and earwax sticking head are the same.



WARNING

- We have designed separate sanitary hoods for adult seniors, adults, and children. To prevent cross-infection, it is recommended not to share these hoods.
- Check the ear cleaning tips for any damage before use. If damaged, replace them promptly.

Types of accessories



Relaxation tip
Gently rotate or slide the relaxation tip to relax the nerves within the acoustic meatus.



Silicone-wrapped ear spoon
Dig out various earwax.



Oily earwax scraper
Scrape out the oily earwax.



Ear canal protection plug
Avoid inserting it too deep into the ear canal



Sanitary hood
it is recommended not to share these hoods.



Silicone-wrapped ring-shaped ear spoon
Dig out various earwax.



Smooth round-tipped metal ear spoon
Dig out various earwax.



Earwax sticking head
Remove the ear wax in the dry ear

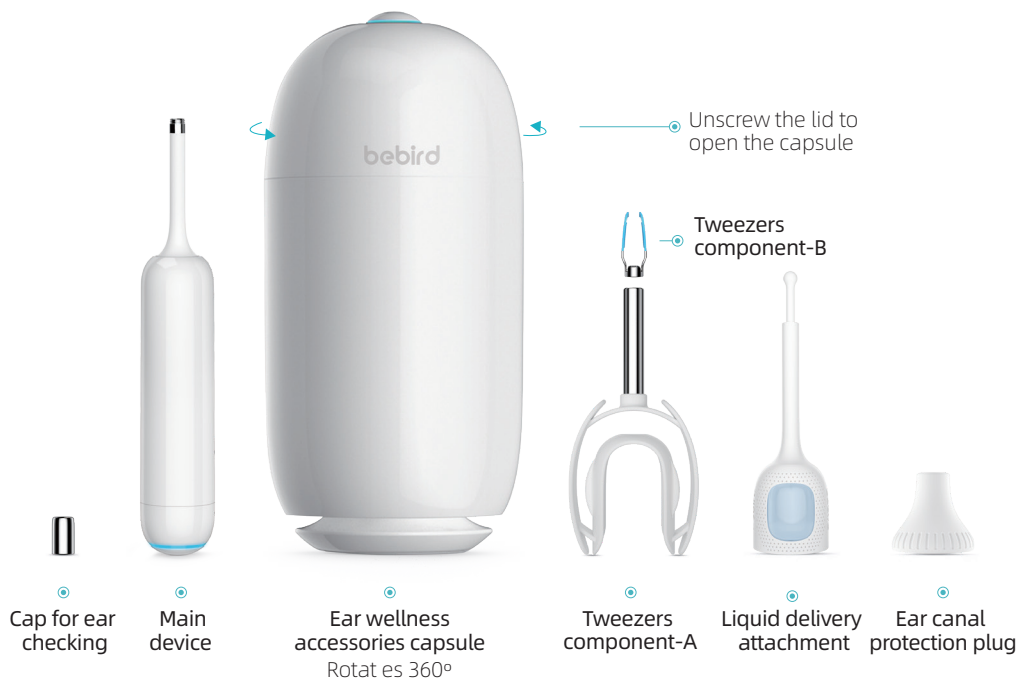


Tweezers component-B
Use the tweezers to remove the earwax

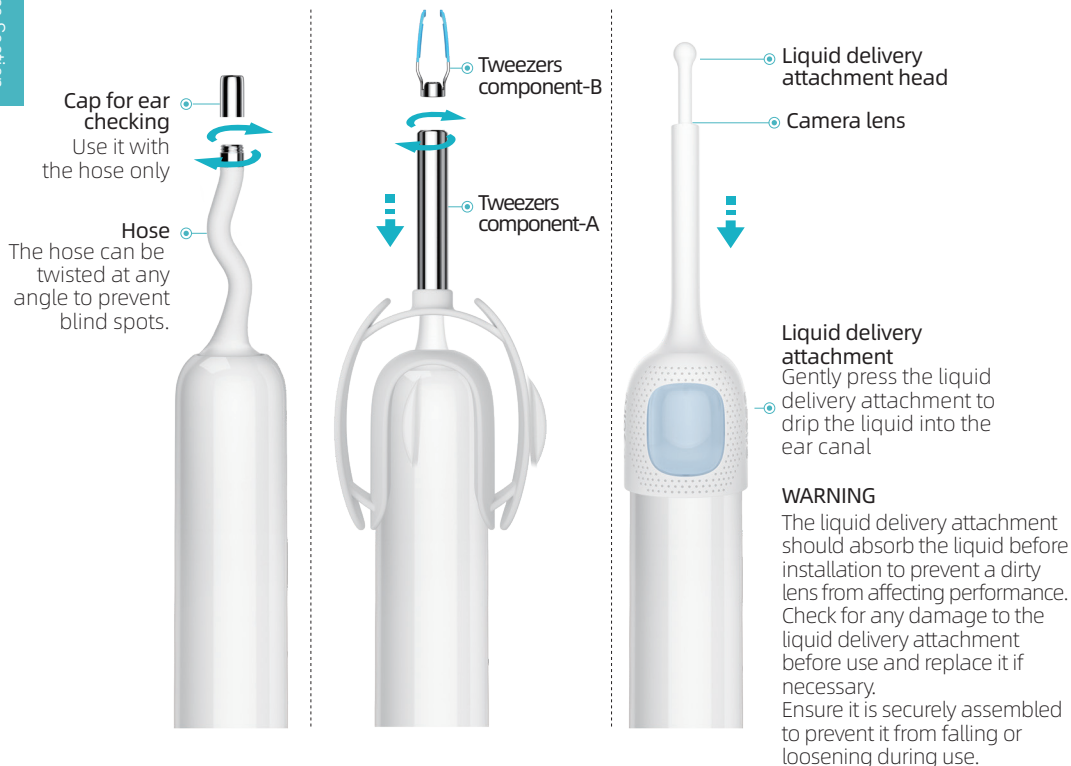
WARNING

- Ensure that all components are securely assembled before use to prevent them from falling or loosening.
- To avoid cross-infection, it is recommended to clean the tips after each use.
- The earwax sticking head comes with a soft rubber cover by default. Be sure to remove the cover before using it.
- The oily earwax scraper and the earwax sticking head is a disposable accessory, so please discard it after use.

Accessories in main capsule



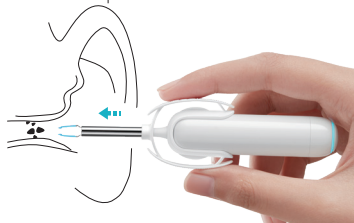
Capsule accessories installation



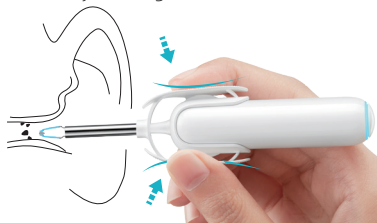
Use of capsule accessories

How to use the tweezer components

Step 1: Pinch the tweezers and slowly insert them into the ear canal, guiding them to the earwax or other cerumen to be clamped.



Step 2: Pinch the earwax and carefully pull it out of the ear canal. The tweezers will automatically open when you release your fingers.

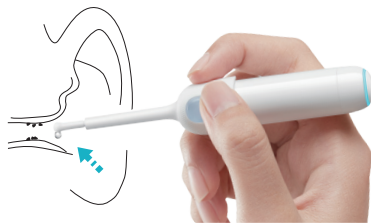


How to use the liquid delivery attachment

Step 1: Insert it into the liquid and squeeze/release the delivery attachment to suck the liquid



Step 2: Slowly and carefully insert it into the ear then gently squeeze the delivery attachment to drip the liquid into the ear canal



Use of capsule accessories

The hose and cap for ear checking can be used as follows:

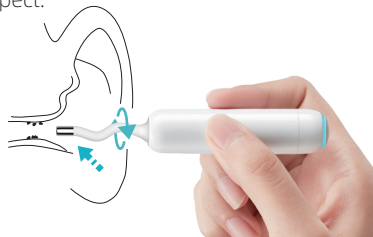
① Hose

The hose can be twisted at any angle to prevent blind spots.



② Cap for ear checking

The cap for ear checking should only be used with the hose. Slowly and carefully insert it into the ear to inspect.



Other accessories



Charging cable



Lens brush
Cleaning Lens Dust

WARNING

Place the charging cable and lens brush together in the paper card holder inside the packaging box.

Troubleshooting

Problem	Solution
No response after startup	● Use the enclosed charging cable to charge
The LED light of the camera is not on	● Interrupt the connection, restart the product to connect again
The app exits quickly	● Delete the existing app and reinstall
The indicator light blinks quickly	● Use the enclosed charging cable to charge
Abnormal display in app	● Interrupt the connection, restart the product to connect again
The wificonnection was unstable and disconnected in a few seconds	● Interrupt the connection, restart the product to connect again
Image is blurry	● Wipe the camera lens with a double-ended cleaning brush or alcohol swab
Movement feels unnatural	● Switch the left/right ear mode in the app interface
If you still have problems with the above procedures, contact customer support on (844) 423 2473.	

Hazardous Substances

Part name	Hazardous substance					
	Pb	Hg	Cd	Cr (VI)	PBB	PBDE
Printed circuit components	×	○	○	○	○	○
Case	○	○	○	○	○	○
Plastic rubber accessory	○	○	○	○	○	○

This form is formulated in accordance with SJ/T 11364

○ : Represents the hazardous material ratio is below GB/T26572-2011

× : Represents the hazardous material ratio is over GB/T26572-2011

Product Specifications

Brand: Bebird

Name: EarCare Pro

Model #: Home 30S

Usage time: About 80 minutes

Charge time: About 60 minutes

Optimum focal length: 11mm

Operating environment: -10°C to 50°C

Intelligent orientation: 9-axis intelligent gyroscope

Lens grade: 3P * dust and fog resistant

Image sensor: CMOS

Image transmission frame rate: 20fps

Input current: 5V $\approx$ 0.5A

Operating frequency: 2.4GHz

Network standard: IEEE 802.11b/g



WARNINGS

- Wipe the lens with alcohol swabs or a lens brush.
- Properly assemble the product accessories to prevent them from falling off during use.
- Clean and disinfect liquid delivery components thoroughly before and after use.
- Before using, ensure the operating environment is suitable.
- Do not use the product in crowded places.
- The product has a built-in rechargeable battery. If not used frequently, it is recommended to charge the battery once a month.
- Children should not use this product alone to avoid accidental injury.
- Avoid exposing the main body and accessories to direct sunlight to prevent them from softening.
- Do not submerge the device in any form of liquid.
- During use, it is normal for the device temperature to rise slightly due to the LED lights (laboratory data shows a maximum of approximately 45°C).
- The liquid delivery attachment is only compatible with ear drops sold on the market. Do not use it for other purposes. Please consult the user manual and seek a doctor's advice to ensure suitability.
- Use the tweezers only to remove earwax and other foreign objects from the ear canal.
- The UVC sterilization function will automatically activate when the product is turned off, causing the temperature of the lens UVC lamp to quickly rise to 50°-60°C. Avoid direct exposure of skin, especially the eyes, during the sterilization process.

Warranty Service

Customer information

Customer Name:

Customer Telephone:

Retailer Name:

Customer Address:

FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Warnings and safety information

All information regarding the use of the product can be found in the instruction manual. Before using it, read its contents and follow the instructions contained therein.

Also read the following information before use:

Warnings for use

Risk of product damage:

- Do not use the otoscope in high humidity or dusty conditions if the device is not properly protected.
- Avoid soaking the otoscope in water unless the manufacturer indicates otherwise in the specifications. Use a slightly damp cloth to clean if necessary.
- Avoid sudden movements or pressure when using the device to avoid damaging delicate mechanical and electronic components.
- Regularly check the condition of the device and battery - do not use a damaged otoscope or charging cables with visible signs of wear.

Risk to the user:

- The device should not be used on damaged tissue, wounds or inflammation of the ear.
- The device should only be used by or under the supervision of adults, especially for children.
- Use only original tips dedicated by the manufacturer to ensure safety and hygiene.
- In case of discomfort or pain during use, stop using the device and consult a doctor.
- For app-enabled devices, make sure you use a secure Wi-Fi network to avoid the dangers of unauthorized access.

Information on proper use

Recommendations for use:

- Make sure the device is fully charged or powered according to the manufacturer's instructions before use.
- Connect the otoscope to the manufacturer's mobile app by following the instructions. Make sure your smartphone is connected to the device via the otoscope's Wi-Fi network.
- Use dedicated soft material tips to gently insert the camera into the ear, avoiding pressure on the walls of the ear canal.
- Avoid using the device for long periods of time in one go - regular breaks reduce the risk of irritation.
- Hold the device steady during use and gently insert the tip into the ear to avoid damage to the internal structures of the ear.
- Clean the tips after each use according to the manufacturer's recommendations.
- Keep the app software updated to take advantage of the latest features and ensure optimal data security.

Maintenance and storage:

- Clean the device after use and store it in a dry, clean place away from direct sunlight and high temperatures.
- Regularly check the condition of the device's terminals, cables and housing for mechanical damage.
- For battery-powered devices, avoid discharging them completely and storing them in extreme temperatures.

Additional precautions

Adaptation to the user:

- Make sure the device has been calibrated and is fully operational before first use.
- For children, the device should only be used under adult supervision and the tips adjusted to the child's sensitive skin.

Damage and service:

- If there are problems with the camera's operation, image distortion, Wi-Fi interruption or visible mechanical damage (e.g., broken tips, damage to the housing), discontinue use and contact the manufacturer's authorized service center.
- Use only original components approved by the manufacturer for repairs and replacement of parts to ensure safety and maintain the warranty.

Statement of compliance

The products have been designed in accordance with the safety requirements of Regulation (EU) 2023/988. They meet the relevant technical standards, including electromagnetic compatibility, safety of use of materials, and resistance to mechanical and electronic damage.

EU REP

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